

FAQ's



What is Interac Flash?

Interac Flash is a contactless payment method which allows you to quickly pay for smaller purchases instantly from your VantageOne account without entering a PIN.

How do I use it?

Hold your card no more than 4cm away from the Interac Flash terminal and wait for a beep and/or approved message

Are there any spend limits for Interac Flash?

A single Interac Flash purchase cannot exceed \$100. On top of that, there is a cumulative spending limit of \$200. Once this limit is reached, you will be asked to insert your card and enter your PIN to complete the transaction. Entering your PIN verifies that you still have your card and your limits will be reset!

Am I protected if my card is lost or stolen?

Yes. You are protected with the INTERAC Zero Liability Policy. You will not be liable for losses resulting from circumstances beyond your reasonable control. This includes losses resulting from technical errors, system problems or fraud. Interac Flash protects your card from being copied and counterfeited by leveraging secure chip technology which provides protection against skimming, counterfeiting and electronic pickpocketing.

Can I use Interac Flash anywhere in the world?

No, currently Interac Flash is only accepted at participating merchants in Canada where the Interac Flash symbol is displayed.

