



Financial ability with a human touch.



## Report of the Chairman of the Board

Welcome members, guests and staff. I'm pleased to provide a report from the Board of Directors for the past year.

From a business perspective, our board has been working hard to refine our strategic direction of our organization. We face a fast-paced business environment, ever changing regulations, technologies, competition and consumer preferences. Your board works diligently to understand all of these factors as we set our course moving forward. The board's strategic direction is focused on three main goals including - improved operational efficiency, continued business growth and the successful contribution of our subsidiary businesses to our collective organization. The board monitors these goals quarterly and we are pleased to see progress in the results toward our multi-year objectives.

One of the key assets we manage is our main branch building in Vernon. As many members are aware, our main branch building is a great asset to our organization; however, does require ongoing repairs and maintenance. Built in 1972, the Heating and Cooling (HVAC) system is now in need of replacement. We have completed all the upgrades on the second through fourth floors and the time has come to complete the upgrade on the main floor. Unfortunately, this will require us to close the branch for a period of time. We don't expect this to occur until late 2019 or early 2020; however, we want to provide notice as early as possible to all our members, so you know this is coming. We will be providing all our services at our other two Vernon branches (North Vernon and Okanagan Landing) during this closure period. More details on our timeline will be coming and we appreciate your understanding as we go through this important update to bring our building into the 21st Century with heating and cooling.

In 2018 we had to make an important decision on restructuring our subsidiary businesses by winding down our real estate subsidiary, VantageOne Realty (VOR). This was a difficult decision after 9 years of operation. Our team in VOR worked very hard; however, given market changes we were unable to meet our expectations with this business and we could see new technology entrants coming to Canada (Redfin, Zillow, Purplebricks) causing more industry changes. As a result, we transitioned the business to wind down, allowing us to focus on our two other subsidiaries – VantageOne Financial (Wealth Management) and VantageOne Leasing (Business Equipment Leasing). Both these subsidiaries are valued contributors to our organization and are a key part of our success now and into the future.

With both sadness and pride I announce to the members that this is my 29th and last Annual General Meeting. I was asked decades ago to run for the board and never thought I would still be contributing 29 years later; however, every year seemed to bring new exciting challenges. One term lead to another term and magic, 29 years later! When I started on the board we had \$51 Million in assets, my have we grown over the last 29 years. I am proud of the success of our credit union, sad to have to depart the board; however, it's time to provide an opportunity for the next generation of directors to lead us into the future.

I would also like to acknowledge a colleague, Dennis Mori, who is departing the board as well. Dennis has provided 15 years as a director and we will miss his expertise, logical approach and fun attitude. Thank you, Dennis, for all the work you have done for VantageOne.

In closing, I would like to thank the many staff, management and Board members that I have had the privilege to work with. It has been an honour to work for you, the members, for all these years and I'm thrilled to see the new directors taking our credit union into the future.

Simo Korpisto

S. Korpisto

Chairperson





## Message from the Chief Executive Officer



It's my pleasure to provide an update to the membership on what occurred last year and provide a peek forward to what is coming up for your credit union in the future. Specifically, I will provide updates on last year's business results, our people and technology and what is coming up in 2019.

#### Focus on Business Results

The Board's strategic direction focuses on three areas -- improve the efficiency of the credit union, growing our businesses and ensure all our subsidiary organizations grow and contribute to our success. We achieved our target on efficiency for the year; however, experienced slower growth than anticipated and completed a restructuring with our subsidiary businesses.

With the continued low rate environment, a premium is placed on running an efficient organization. We have been working with our leaders and teams over the past many years to improve operational processes and procedures and are pleased to report we exceeded our goal in efficiency in 2018. This is an important first step towards our multi-year goal at being more efficient so we can respond to a very competitive marketplace dominated by very large and efficient banks.

Although 2018 was not as strong as previous years; we hit a sustainable pace driven by a decline in liquidity during the year requiring us to be less aggressive in lending and more focused on attracting deposits. By the end of the year, we experienced good business growth reflecting the positive economic environment in our region. In 2018 our assets grew at a sustainable pace of 3.6% or \$13 Million. Balancing at \$11 Million in both deposit and loan portfolios. This translated into growing revenues resulting in earnings before taxes just over \$1.2 Million, up 21% over last year.

To position our subsidiary VantageOne Financial (VOF) for the future, in late 2018 we made a big transition to a new wealth management supplier, Worldsource Financial Management Inc. Our wealth team did an exceptional job in transitioning 97% of our business to our new supplier, well above industry success rates for this transition. We are now poised to continue and grow our wealth management business with a strong partner sharing our values of wealth management services for all members.

#### Focus on People and Technology

We believe skilled staff with the right technology are key to our success as we move forward. We would like to acknowledge our staff who have stepped up and are taking leadership roles and development courses. This spring we had six staff members sitting to write exams with our education partner, and our Member Service Managers have all completed a comprehensive leadership training program! This is a true reflection of our staff's commitment to personal development and ensuring they have the latest knowledge and skills to serve our members at the highest level.

In technology, our last year was focused on implementing a new Customer Relationship Management (CRM) system. The system has three primary objectives: improve tracking member conversations and feedback, improve the speed of document production and better track the products and services members have with our organization. Our project team worked very hard on this project and we are pleased to report we went live in February of this year and the system is working very well. The end result for members will be a more consistent service delivery experience no matter what branch or channel you choose to connect with us on.

## Message from the Chief Executive Officer

#### Focus on the Future

For consumer members we are pleased to have launched enhanced Interac email money transfers. Now members can request funds from others and auto deposit to their account. Moving money between financial institutions can be a challenge, Interac email money transfer solves this. We have been able to email money to others, now we have added the ability to request funds and then have the funds automatically deposited into our account. These convenient services are now available and you can find information on these services in our Blog on our web site.

We are also excited to be launching a solution to help our members take control of their finances. Through a partnership with Cacheflow (a Canadian company) we are bringing to our consumer members an easy to use tool to evaluate and setup your finances. What's great is that it's not a budget, but rather a simple process to make spending, saving and paying bills easier while giving you the confidence that you are able to meet your short and long-term goals. We will be launching the Cacheflow service in 2019 and look forward to helping more of our members build their financial ability to live their lives.

For our business members, we are thrilled to have formed a relationship with Everlink, a credit union partner organization where we can offer better merchant payment solution. One of the big asks of our business members is easy and cost-effective payment solutions. Beginning this spring of 2019, our business members can access Square Payments or Chase Paymentech solutions through our partnership with Everlink. Two very strong payment processors, one providing fast and convenient signup and processing for lower sales volume business members, the other designed for larger merchants with higher volumes of sales. We are pleased to be able to offer these two options to all our business members.

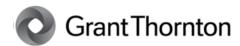
#### Thank You to Our Team and Members

In closing, I would like to thank you, our members, for choosing VantageOne for your financial services! We know you have many choices in the world and believe our model of providing Financial Ability with a Human Touch is what is needed in banking and our staff are committed to delivering it! I would like to thank our teams for working with us through all our changes that continue to happen in our business, I would like to thank the board for their expertise, guidance, direction and commitment to making tough decisions to help us move forward.

Respectfully submitted,

Glenn Benischek

Chief Executive Officer



### Independent Auditor's Report

**Grant Thornton LLP** 200-1633 Ellis Street Kelowna, BC V1Y 2A8

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To the members of VantageOne Credit Union

#### Opinion

We have audited the accompanying consolidated financial statements of VantageOne Credit Union ("the Credit Union"), which comprise the consolidated statement of financial position as at December 31, 2018, the consolidated statement of earnings and comprehensive income, consolidated statement of changes in members' equity and consolidated statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

In our opinion, the accompanying consolidated financial statements present fairly, in all material respects, the financial position of VantageOne Credit Union as at December 31, 2018, and its financial performance and its cash flows for the period then ended in accordance with International Financial Reporting Standards ("IFRS").

#### Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Credit Union in accordance with the ethical requirements that are relevant to our audit of the consolidated financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Responsibilities of Management and Those Charged with Governance for the **Consolidated Financial Statements**

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRS, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Credit Union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Credit Union or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Credit Union's financial reporting process

See accompanying notes to the consolidated financial statements.

#### Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit.

#### We also:

- · Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- · Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Credit Union's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Credit Union's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Credit Union to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- · Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Kelowna, Canada February 27, 2019 Grant Thornton LLP hartered Professional Accountants

See accompanying notes to the consolidated financial statements.

Annual Report | 2018

## **VantageOne Credit Union Consolidated Statement of Financial Position**

| 2017           | 2018           | December 31                                |
|----------------|----------------|--|
|                |                | Assets                                     |
| \$ 20,057,467  | \$ 21,344,358  | Cash and cash equivalents (Note 6)         |
| 606,559        | 63,469         | Receivables and other assets               |
| 26,408,274     | 27,332,441     | Investments (Note 7)                       |
| 298,206,296    | 309,220,294    | Loans (Note 8)                             |
| 201,000        | 288,000        | Deferred income tax (Note 15)              |
| 9,448,995      | 9,171,335      | Property and equipment (Note 10)           |
|                | 205,400        | Accrued pension asset (Note 14)            |
| \$ 354,928,590 | \$ 367,625,297 | Total assets                               |
|                |                | Liabilities                                |
| \$ 331,070,656 | \$ 342,361,132 | Deposits (Note 12)                         |
| 1,028,093      | 1,345,920      | Payables and other liabilities (Note 13)   |
| 14,464         | 51,608         | Income taxes payable (Note 15)             |
| 366,307        | 488,245        | Derivative financial instruments (Note 16) |
| 40,490         | 6,916          | Members' shares (Note 18)                  |
| 105,700        | <del>-</del>   | Accrued pension liability (Note 14)        |
| 332,625,710    | 344,253,821    | Total liabilities                          |
|                |                | Members' equity                            |
| 833,668        | 885,535        | Members' shares (Note 18)                  |
| 22,298,703     | 23,325,225     | Retained earnings                          |
| (829,491)      | (839,284)      | Accumulated other comprehensive loss       |
| 22,302,880     | 23,371,476     |  |
| \$ 354,928,590 | \$ 367,625,297 |  |

Post-reporting date events (Note 25)

On behalf of the Board

## VantageOne Credit Union **Consolidated Statement of Earnings and Comprehensive Income**

| Year ended December 31   | 2018  | 2017  |
|--|---|---|
| Financial income  Loans  Cash and cash equivalents and investments   | \$ 10,819,124<br>1,161,959<br>11,981,083    | \$ 9,593,290<br>1,387,784<br>10,981,074     |
| Financial expense  Deposits  Share dividends  Provision for credit losses (Note 9)   | 3,234,549<br>63,816<br>241,074<br>3,539,439 | 2,659,378<br>101,948<br>29,681<br>2,791,007 |
| Financial margin  Other income (Note 19)   | 8,441,644<br>3,742,908                      | 8,190,067<br>3,922,433                      |
| Operating margin   | 12,184,552                                  | 12,112,500                                  |
| Operating expenses (Note 20)  Earnings before income taxes   | 10,909,050<br>1,275,502                     | 11,062,020                                  |
| Income taxes (Note 15)  Net earnings   | <u>248,980</u><br>1,026,522                 | 510,356<br>540,124                          |
| Other comprehensive loss, net of tax  Change in unrealized loss on cash flow hedges, net of recovery of \$31,704 (2017- \$427,295)  Change in fair value of Central 1 shares, net of deferred tax of \$nil (2017 – \$68,000)  Reclassification of Central 1 shares into earnings, net of | (85,718)                                    | (1,216,146)<br>184,574                      |
| deferred tax recovery of \$68,000 (2017 – \$nil)  Unrealized actuarial gain (loss) on defined benefit pension plan (Note 14)   | (184,575)                                   | (354,900)                                   |
| Comprehensive income (loss)  | \$1,016,729                                 | \$ (846,348)                                |

See accompanying notes to the consolidated financial statements.

See accompanying notes to the consolidated financial statements.



## **VantageOne Credit Union Consolidated Statement of Changes in Members' Equity**

Year ended December 31

|  | _  | Members'<br>shares |    | Retained<br>earnings | com | ccumulated<br>other<br>prehensive<br>ncome (loss) | Total               |
|--|----|--------------------|----|----------------------|-----|---|---------------------|
| Balance on December 31, 2016   | \$ | 841,947            | \$ | 21,758,579           | \$  | 556,981   | \$ 23,157,507       |
| Net earnings Change in members' shares, net Other comprehensive loss Change in unrealized loss |    | -<br>(8,279)       |    | 540,124<br>-         |     | -   | 540,124<br>(8,279)  |
| on cash flow hedges Income tax recovery on unrealized loss                                     |    | -                  |    | -                    |     | (1,643,442)                                       | (1,643,442)         |
| on cash flow hedges<br>Change in fair value  |    | -                  |    | -                    |     | 427,295   | 427,295             |
| of Central 1 shares Deferred income taxes on change in fair value                              |    | -                  |    | -                    |     | 252,575   | 252,575             |
| of Central 1 shares Unrealized actuarial loss on defined benefit pension                       |    | -                  |    | -                    |     | (68,000)  | (68,000)            |
| plan   | \$ |                    | \$ |                      | \$  | (354,900)   | \$ (354,900)        |
| Balance on December 31, 2017   | \$ | 833,668            | \$ | 22,298,703           | \$  | (829,491)   | \$ 22,302,880       |
| Net earnings Change in members' shares, net Other comprehensive loss                           |    | -<br>51,867        |    | 1,026,522            |     | -   | 1,026,522<br>51,867 |
| Change in unrealized loss<br>on cash flow hedges<br>Income tax recovery on<br>unrealized loss  |    | -                  |    | -                    |     | (117,422)   | (117,422)           |
| on cash flow hedges Reclassification of Central 1  |    | -                  |    | -                    |     | 31,704  | 31,704              |
| shares into earnings  Deferred income tax recovery  Reclassification of Central                |    | -                  |    | -                    |     | (252,575)   | (252,575)           |
| shares into earnings<br>Unrealized actuarial gain on   |    | -                  |    | -                    |     | 68,000  | 68,000              |
| defined benefit pension plan   | _  |                    | _  |                      | _   | 260,500   | 260,500             |
| Balance on December 31, 2018   | \$ | 885,535            | \$ | 23,325,225           | \$  | (839,284)   | \$ 23,371,476       |

See accompanying notes to the consolidated financial statements.

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## **VantageOne Credit Union Consolidated Statement of Cash Flows**

| Year ended December 31   |     | 2018         |     | 2017         |
|--|-----|--------------|-----|--------------|
| Increase (decrease) in cash and cash equivalents               |     |              |     |              |
| Operating activities   |     |              |     |              |
| Earnings before income taxes                                   | \$  | 1,275,502    | \$  | 1,050,480    |
| Adjustments for non-cash items                                 |     |              |     |              |
| Provision for credit losses                                    |     | 241,074      |     | 29,681       |
| Depreciation   |     | 711,683      |     | 693,057      |
| Ineffective portion of loss on derivatives                     |     | 4,516        |     | 72,334       |
| Loss on disposal of property and equipment                     |     | 104,058      |     | 2,482        |
| Change in interest accruals                                    |     | 547,029      |     | 69,264       |
| Receivables and other assets                                   |     | 543,870      |     | 56,749       |
| Payables and other liabilities                                 | _   | 267,226      | _   | 120,933      |
|  |     | 3,694,958    |     | 2,094,980    |
| Change in member activities                                    |     |              |     |              |
| Change in loans, net of repayments                             |     | (23,397,880) |     | (41,861,055) |
| Change in deposits, net of withdrawals                         |     | 13,788,627   |     | 34,172,706   |
| Cash flows related to interest, dividends and income taxes     |     |              |     |              |
| Interest received on loans                                     |     | 11,907,043   |     | 10,474,079   |
| Interest received on investments                               |     | 940,759      |     | 1,181,141    |
| Interest received on investments                               |     | (2,922,506)  |     | (2,637,661)  |
| Income taxes (paid) recovered                                  |     | (199,132)    |     | 440,593      |
| Dividends received on investments                              |     | 291,575      |     | 45,911       |
| Dividends received on investments                              | _   |              | -   |              |
|  | -   | 4,103,444    | -   | 3,910,694    |
| Financing activities   |     |              |     |              |
| Change in members' shares, net                                 |     | 51,867       |     | (8,279)      |
| Dividends paid to members                                      | _   | 78,738       | _   | (40,466)     |
|  | _   | 130,605      | _   | (48,745)     |
| Investing activities   |     |              |     |              |
| Change in investments, net                                     |     | (2,409,076)  |     | (3,582,397)  |
| Purchase of property and equipment                             | _   | (538,081)    | _   | (2,353,950)  |
|  | _   | (2,947,157)  | _   | (5,936,347)  |
| Net increase (decrease) in cash and cash equivalents           |     | 1,286,892    |     | (2,074,398)  |
| Cash and cash equivalents, beginning of year                   | _   | 20,057,466   | _   | 22,131,864   |
| Cash and cash equivalents, end of year                         | \$_ | 21,344,358   | \$_ | 20,057,466   |
| Non-cash transactions Change in fair value of Central 1 shares | \$  | -            | \$  | 252,575      |

See accompanying notes to the consolidated financial statements.



December 31, 2018

#### 1. Governing legislation and operations

The Credit Union is incorporated under the Credit Union Incorporation Act of British Columbia and the operation of the Credit Union is subject to the Financial Institutions Act of British Columbia. The Credit Union serves members principally in the North Okanagan and Peachland. The products and services offered to its members include personal, commercial and other loans and mortgages; chequing and savings accounts; term, demand and other deposits. The Credit Union's head office is located at 3108 – 33rd Avenue, Vernon BC.

These consolidated financial statements have been approved and authorized for issue by the Board of Directors on February 27, 2019.

#### 2. Basis of presentation and statement of compliance

These financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board ("IASB").

The Credit Union and its subsidiaries' functional and presentation currency is the Canadian dollar.

The preparation of financial statements in compliance with IFRS requires management to make certain critical accounting estimates. It also requires management to exercise judgment in applying the Credit Union's accounting policies. The areas involving a higher degree of judgment or complexity, or areas where assumptions and estimates are significant to the consolidated financial statements are disclosed in Note 5.

In 2018 the Credit Union has adopted new guidance for the recognition of revenue from contracts with customers as disclosed in Note 3. This guidance was applied using a modified retrospective ('cumulative catch-up') approach, with the cumulative effect of initial application recognized as an adjustment to the opening balance of retained earnings as at January 1, 2018. Accordingly, the Credit Union is not required to present a third statement of financial position as at that date.

Further, the Credit Union has adopted new guidance for accounting for financial instruments as disclosed in Note 3. This guidance was applied using the transitional relief allowing the Credit Union not to restate prior periods. Differences arising from the adoption of IFRS 9 in relation to classification, measurement and impairment are recognized in retained earnings.

## VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

#### 3. Changes to accounting policies

#### Revenue from contracts with customers

The Credit Union has adopted IFRS 15 Revenue from Contracts with Customers and the related Clarifications to IFRS 15 Revenue from Contracts with Customers ("IFRS 15") as of January 1, 2018. IFRS 15 replaces IAS 18 Revenue ("IAS 18") and IAS 11 Construction Contracts ("IAS 11"). The new Standard has been applied retrospectively without restatement, with the cumulative effect of initial application recognized as an adjustment to the opening balance of retained earnings at January 1, 2018. In accordance with the transition guidance, IFRS 15 has only been applied to contracts that are incomplete as at January 1, 2018. The adoption of IFRS 15 did not have a significant impact on the timing or amount of revenue recognized by the Credit Union in any year.

#### **Financial instruments**

IFRS 9 replaces IAS 39 'Financial Instruments: Recognition and Measurement'. It makes major changes to the previous guidance on the classification and measurement of financial assets and introduces an 'expected credit loss' model for the impairment of financial assets. When adopting IFRS 9, the Credit Union has applied transitional relief and opted not to restate prior periods. Differences arising from the adoption of IFRS 9 in relation to classification, measurement, and impairment are recognized in retained earnings.

IFRS 9 also contains new requirements on the application of hedge accounting. The new requirements look to align hedge accounting more closely with entities' risk management activities by increasing the eligibility of both hedged items and hedging instruments and introducing a more principles-based approach to assessing hedge effectiveness. The Credit Union applies the new hedge accounting requirements prospectively and all hedges qualify for being regarded as continuing hedging relationships.

The adoption of IFRS 9 has impacted the following areas:

- the classification and measurement of the Credit Union's financial assets; and
- the impairment of financial assets applying the expected credit loss model.

On the date of initial application, January 1, 2018, the financial instruments of the Credit Union were reclassified as follows:

|                        | Measurement category |                     |                          | Carrying amou | nt                      |
|------------------------|----------------------|---------------------|--------------------------|---------------|-------------------------|
|                        | Original             | (                   | Closing balance          |               | losing balance          |
|                        | IAS 39 category      | New IFRS 9 category | Dec 31, 2017<br>(IAS 39) | •             | Jan 1, 2018<br>(IFRS 9) |
| Financial assets       |                      |                     |                          |               | <u> </u>                |
| Cash and cash          | Loans and            | Amortized           |                          |               |                         |
| equivalents            | Receivables          | cost                | \$ 20,057,467            | \$ -          | \$ 20,057,467           |
| Term deposits and      | Held to              | Amortized           |                          |               |                         |
| accrued interest       | maturity             | cost                | 24,829,445               | -             | 24,829,445              |
| Shares                 | Available for        | FVTPL               |                          |               |                         |
|                        | sale                 |                     | 1,578,829                | -             | 1,578,829               |
| Loans                  | Loans and            | Amortized           |                          |               |                         |
|                        | Receivables          | cost                | 298,206,296              | -             | 298,206,296             |
| Receivables and        | Loans and            | Amortized           |                          |               |                         |
| Other assets           | Receivables          | cost                | 606,559                  |               | 606,559                 |
| Total Financial assets |                      |                     | \$345,278,596            | \$            | \$ 345,278,596          |

There have been no changes to the classification or measurement of financial liabilities as a result of the application of IFRS 9.

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December 31, 2018

#### 4. Summary of significant accounting policies

#### **Basis of consolidation**

The Credit Union financial statements consolidate those of the parent company and all of its subsidiaries up to December 31, 2018. The parent controls a subsidiary if it is exposed, or has rights, to variable returns from its involvement with the subsidiary and has the ability to affect those returns through its power over the subsidiary. Subsidiaries controlled through 100% ownership include VantageOne Financial Corp. and VantageOne Leasing Inc. All subsidiaries have a reporting date of December 31. On December 28, 2018 VantageOne Realty was wound up into VantageOne Credit Union pursuant to subsection 88(1) of the Income Tax Act, as a result all remaining assets, liabilities and equity were recorded in VantageOne Credit Union.

All transactions and balances between the Credit Union and its subsidiaries are eliminated on consolidation. Where unrealized losses on intra-group asset sales are reversed on consolidation, the underlying asset is also tested for impairment from a group perspective. Amounts reported in the financial statements of subsidiaries have been adjusted where necessary to ensure consistency with the accounting policies adopted by the Credit Union.

#### Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits with banks, other short-term highly liquid investments with original maturities of three months or less, and for the purpose of the statement of cash flows, bank overdrafts that are repayable on demand.

#### Financial instruments

#### Recognition and derecognition

Financial assets and financial liabilities are recognized when the Credit Union becomes a party to the contractual provisions of the financial instrument.

Financial assets are derecognized when the contractual rights to the cash flows from the financial asset expire, or when the financial asset and substantially all the risks and rewards are transferred. A financial liability is derecognized when it is extinguished, discharged, cancelled or expires.

#### Classification and measurement of financial assets and financial liabilities

IFRS 9 eliminates the previous IAS 39 categories for financial assets held to maturity, financial assets available for sale, loans and other accounts receivable. All financial assets are initially measured at fair value. Financial assets, other than those designated and effective as hedging instruments, are classified into the following categories:

- amortized cost;
- fair value through other comprehensive income ("FVOCI"); or
- fair value through profit or loss ("FVTPL").

In the periods presented, the Credit Union does not have any financial assets categorized as FVOCI.

The classification is determined by both:

- the Credit Union's business model for managing the financial asset; and
- the contractual cash flow characteristics of the financial asset.

## VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

4. Summary of significant accounting policies (continued)

Subsequent measurement of financial assets

#### Financial assets at amortized cost

A financial asset is measured at amortized cost if it meets both of the following conditions and is not designated as at FVTPL:

- it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- its contractual terms give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

After initial recognition, these are measured at amortized cost using the effective interest method. The Credit Union's cash and cash equivalents, loans and receivables and other assets, fall into this category of financial instruments. The term deposits and accrued interest that were previously classified as held-to-maturity under IAS 39 also falls into this category.

#### Financial assets at fair value through profit or loss (FVTPL)

Financial assets that are held within a different business model other than 'hold to collect' or 'hold to collect and sell' are categorized at fair value through profit and loss. Further, irrespective of business model financial assets whose contractual cash flows are not solely payments of principal and interest are accounted for at FVTPL. All derivative financial instruments fall into this category, except for those designated and effective as hedging instruments, for which the hedge accounting requirements apply, as disclosed below.

The Credit Union accounts for its investments in CEDA, Central 1, CUPP Services Ltd and Stabilization Central Credit Union at FVTPL and did not make the irrevocable election to account for these investments at fair value through other comprehensive income (FVOCI). In the comparative period, these investments were classified as available for sale under IAS 39 and measured at cost less any impairment charges, as it was determined that their fair values could not be estimated reliably. In the current financial year, the fair values were determined in order to be in line with the requirements of IFRS 9.

Assets in this category are measured at fair value with gains or losses recognized in profit or loss. The fair values of financial assets in this category are determined by reference to active market transactions or using a valuation technique where no active market exists.

#### Impairment of financial assets

IFRS 9's impairment requirements the use of more forward-looking information to recognize expected credit losses – the 'expected credit loss (ECL) model'. This replaces IAS 39's 'incurred loss model'. Instruments within the scope of the new requirements included loans, term deposits and receivables and other assets measured at amortized cost.

Recognition of credit losses is no longer dependent on the Credit Union first identifying a credit loss event. Instead the Credit Union considers a broader range of information when assessing credit risk and measuring expected credit losses, including past events, current conditions, reasonable and supportable forecasts that affect the expected collectability of the future cash flows of the instrument.

December 31, 2018

4. Summary of significant accounting policies (continued)

Impairment of financial assets (continued)

In applying this forward-looking approach, a distinction is made between:

- financial instruments that have not deteriorated significantly in credit quality since initial recognition or that have low credit risk ('Stage 1') and
- financial instruments that have deteriorated significantly in credit quality since initial recognition and whose credit risk is not low ('Stage 2').

'Stage 3' would cover financial assets that have objective evidence of impairment at the reporting date.

'12-month expected credit losses' are recognized for the first category while 'lifetime expected credit losses' are recognized for the second and third categories.

Measurement of the expected credit losses is determined by a probability-weighted estimate of credit losses over the expected life of the financial instrument.

#### Classification and measurement of financial liabilities

As the accounting for financial liabilities remains largely the same under IFRS 9 compared to IAS 39, the Credit Union's financial liabilities were not impacted by the adoption of IFRS 9.

The Credit Union's financial liabilities include deposits, payables and other liabilities, and members' shares classified as liabilities.

Financial liabilities are initially measured at fair value, and, where applicable, adjusted for transaction costs unless the Group designated a financial liability at fair value through profit or loss.

Subsequently, financial liabilities are measured at amortized cost using the effective interest method except for derivatives and financial liabilities designated at FVTPL, which are carried subsequently at fair value with gains or losses recognized in profit or loss (other than derivative financial instruments that are designated and effective as hedging instruments).

#### **Hedge Accounting**

The Credit Union, in accordance with its risk management strategies, enters into various derivative financial instruments to protect itself against the risk of fluctuations in interest rates.

The Credit Union manages interest rate risk through interest rate swaps.

The Credit Union applies the new hedge accounting requirements in IFRS 9 prospectively. All hedging relationships that were hedging relationships under IAS 39 at the December 31, 2017 reporting date meet the IFRS 9's criteria for hedge accounting at January 1, 2018 and are therefore regarded as continuing hedging relationships. Derivative financial instruments are accounted for at fair value through profit and loss (FVTPL) except for derivatives designated as hedging instruments in cash flow hedge relationships, which require a specific accounting treatment.

## VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

4. Summary of significant accounting policies (continued)

Hedge Accounting (continued)

To qualify for hedge accounting, the hedging relationship must meet all of the following hedge effectiveness requirements:

- there is an economic relationship between the hedged item and the hedging instrument
- the effect of credit risk does not dominate the value changes that result from that economic relationship
- the hedge ratio of the hedging relationship is the same as that resulting from the quantity of the hedged item that the entity actually hedges and the quantity of the hedging instrument that the entity actually uses to hedge that quantity of hedged item.

For the reporting periods under review, the Credit Union has designated the interest rate swap contracts as hedging instruments in cash flow hedge relationships. These arrangements have been entered into to modify exposure to variability in cash flows for variable rate interest bearing instruments or the forecasted assurance of fixed rate liabilities. The Credit Union's hedges are primarily hedges of floating rate commercial and personal loans. The Credit Union has not entered into any fair value hedges at this time.

All derivative financial instruments used for hedge accounting are recognized initially at fair value and reported subsequently at fair value in the statement of financial position.

To the extent that the hedge is effective, changes in the fair value of derivatives designated as hedging instruments in cash flow hedges are recognized in other comprehensive income and included within the cash flow hedge reserve in equity. Any ineffectiveness in the hedge relationship is recognized immediately in profit or loss.

At the time the hedged item affects profit or loss, any gain or loss previously recognized in other comprehensive income is reclassified from equity to profit or loss and presented as a reclassification adjustment within other comprehensive income. However, if a non-financial asset or liability is recognized as a result of the hedged transaction, the gains and losses previously recognized in other comprehensive income are included in the initial measurement of the hedged item.

If a forecast transaction is no longer expected to occur, any related gain or loss recognized in other comprehensive income is transferred immediately to profit or loss. If the hedging relationship ceases to meet the effectiveness conditions, hedge accounting is discontinued and the related gain or loss is held in the equity reserve until the forecast transaction occurs.

#### Revenue

Revenue arises mainly from interest earned on loans.

The accounting treatment for loan fees varies depending on the transaction. Loan administration fees are deferred and amortized over the term of the loans using the effective interest method. Significant fees that would result in an adjustment to the overall loan yield are capitalized and amortized using the effective interest method.

December 31, 2018

#### 4. Summary of significant accounting policies (continued)

#### **Property and equipment**

Property and equipment is initially recorded at cost and subsequently measured at cost less accumulated depreciation and any accumulated impairment losses, with the exception of land and buildings under construction which are not depreciated. Depreciation is recognized in net earnings and is provided on a straight-line basis over the estimated useful life of the assets as follows:

Buildings, renovations and HVAC system

Office equipment and computers

Furniture and fixtures

Leasehold improvements

15 to 40 years
2 and 5 years
15 years
10 years

Depreciation methods, useful lives and residual values are reviewed annually and adjusted if necessary. Gains or losses arising on the disposal of property and equipment are determined as the difference between the disposal proceeds and the carrying amount of the assets and are recognized in net earnings.

#### Impairment of non-financial assets

Non-financial assets are subject to impairment tests whenever events or changes in circumstances indicate that their carrying amount may not be recoverable. Where the carrying value of an asset exceeds its recoverable amount, which is the higher of value in use and fair value less costs to sell, the asset is written down accordingly. Where it is not possible to estimate the recoverable amount of an individual asset, the impairment test is carried out on the asset's cash-generating unit, which is the lowest group of assets in which the asset belongs for which there are separately identifiable cash flows. Impairment charges are included in net earnings, except to the extent they reverse gains previously recognized in other comprehensive income.

#### Income taxes

Tax expense recognized in profit or loss comprises the sum of deferred tax and current tax not recognized in other comprehensive income or directly in equity.

Current income tax liabilities comprise those obligations to fiscal authorities relating to the current or prior reporting periods that are unpaid at the reporting date. Current tax is payable on taxable profit, which differs from profit or loss in the financial statements. Calculation of current tax is based on tax rates and tax laws that have been enacted or substantively enacted by the end of the reporting period.

Deferred income taxes are calculated using the liability method on temporary differences between the carrying amounts of assets and liabilities and their tax bases. However, deferred tax is not provided on the initial recognition of an asset or liability unless it affects tax or accounting profit. Deferred tax on temporary differences associated with investments in subsidiaries is not provided if reversal of these temporary differences can be controlled by the Credit Union and it is probable that reversal will not occur in the foreseeable future.

Deferred tax assets and liabilities are calculated, without discounting, at tax rates that are expected to apply to their respective period of realization, provided they are enacted or substantively enacted by the end of the reporting period.

## VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

#### 4. Summary of significant accounting policies (continued)

Deferred tax assets are recognized to the extent that it is probable that they will be able to be utilized against future taxable income, based on the forecast of future operating results which is adjusted for significant non-taxable income and expenses and specific limits to the use of any unused tax loss or credit. Deferred tax liabilities are always provided for in full.

Deferred tax assets and liabilities are offset only when the Credit Union has a right and intention to set off current tax assets and liabilities from the same taxation authority.

Changes in deferred tax assets or liabilities are recognized as a component of tax income or expense in profit or loss, except where they relate to items that are recognized in other comprehensive income (such as the revaluation of land) or directly in equity, in which case the related deferred tax is also recognized in other comprehensive income or equity, respectively.

### Post-employment benefit and short-term employee benefits Post-employment benefit

The Credit Union sponsors a defined benefit pension plan which is administered by CUMIS. A defined benefit plan is a pension plan which defines an amount of pension benefit that an employee will receive on retirement in return for their service in the current and prior periods. It is funded through payments to trustee administered funds which are determined by actuarial valuations.

The asset (liability) recognized in the statement of financial position for the defined benefit plan is the present value of the fair value of plan assets at the reporting date less the defined benefit obligation ("DBO"). The present value of the defined benefit obligation is determined by discounting the estimated future cash flows using interest rates of government bonds that have terms to maturity approximating to the terms of the related pension liability. The defined benefit obligation is determined using the project unit credit method on an annual basis by an independent actuary. The actuarial valuation of plan obligations is dependent upon a series of assumptions, the key ones being price inflation, earnings growth, mortality and investment returns assumptions. Different assumptions could significantly alter the amount of difference between plan assets and obligations, and the pension cost charged to the statement of earnings and comprehensive income.

Actuarial gains and losses related to the defined benefit pension plan are recorded directly in equity through other comprehensive income as they arise. Post-employment benefit expenses are included in 'salaries and benefits'.

#### Short-term employee benefits

Short-term employee benefits, including holiday entitlement, are current liabilities included in 'payables and other liabilities', measured at the undiscounted amount that the Credit Union expects to pay as a result of the unused entitlement.

#### **Provisions**

Provisions are recognized when present obligations as a result of a past event will probably lead to an outflow of economic resources from the Credit Union and amounts can be estimated reliably. Timing or amount of the outflow may still be uncertain. A present obligation arises from the presence of a legal or constructive commitment that has resulted from past events, for example, legal disputes or onerous contracts. Provisions are not recognized for future operating losses.

December 31, 2018

#### 4. Summary of significant accounting policies (continued)

#### **Provisions** (continued)

Provisions are measured at the estimated expenditure required to settle the present obligation, based on the most reliable evidence available at the reporting date, including the risks and uncertainties associated with the present obligation. Where there are a number of similar obligations, the likelihood that an outflow will be required in settlement is determined by considering the class of obligations as a whole. Provisions are discounted to their present values, where the time value of money is material.

Any reimbursement that the Credit Union can be virtually certain to collect from a third party with respect to the obligation is recognized as a separate asset. However, this asset may not exceed the amount of the related provision.

All provisions are reviewed at each reporting date and adjusted to reflect the current best estimate.

#### Membership shares

Membership shares are classified as liabilities or as members' equity according to their terms. Where shares are redeemable at the option of the member, either on demand or on withdrawal from membership, the shares are classified as liabilities. Where shares are redeemable at the discretion of the Credit Union Board of Directors, the shares are classified as equity.

#### **Distributions to members**

Patronage rebates and dividends on shares classified as liabilities are charged against earnings, when approved by the Board of Directors.

#### Leased assets

Amounts due from lessees under finance leases are recorded as loans and receivables at the amount of the Credit Union's net investment in the leases. Finance lease income is allocated to accounting periods so as to reflect a constant periodic rate of return on the Credit Union's net investment outstanding in respect of the leases.

All leases in which the Credit Union is the lessee are treated as operating leases. Payments on operating lease agreements are recognized as an expense on a straight-line basis over the lease term. Associated costs, such as maintenance and insurance, are expensed as incurred.

#### Foreign currency translation

At the transaction date, each asset, liability, revenue and expense denominated in a foreign currency is translated into Canadian dollars by the use of the exchange rate in effect at that date. At the year-end date, unsettled monetary assets and liabilities are translated into Canadian dollars by using the exchange rate in effect at the year-end date and the related translation differences are recognized in net income. Exchange gains and losses arising on the retranslation of monetary available-for-sale financial assets are treated as a separate component of the change in fair value and recognized in net income.

## VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

#### 4. Summary of significant accounting policies (continued)

#### Standards and interpretations not yet effective

Certain new standards, amendments and interpretations have been published that are mandatory for the Credit Union's accounting periods beginning January 1, 2019, that the Credit Union has decided not to early adopt. The standards, amendments and interpretations that will be relevant to the Credit Union are:

IFRS 16 Leases will replace IAS 17 Leases. IFRS 16 eliminates the classification of leases as either operating leases or finance leases for a lessee. Instead all leases are treated in a similar way to finance leases applying IAS 17. Leases are 'capitalized' by recognizing the present value of the lease payments and showing them either as lease assets (right-of-use assets) or together with property, plant and equipment. If lease payments are made over time, a company also recognizes a financial liability representing its obligation to make future lease payments. The IASB has set the effective date to annual period beginning on or after January 1, 2019. Early adoption of the standard is permitted. The Credit Union has not early adopted this standard and is in the process of evaluating the impact of the new standard.

#### 5. Judgments and estimates

When preparing the consolidated financial statements, management undertakes a number of judgments, estimates and assumptions about the recognition and measurement of assets, liabilities, income and expenses. Judgments, estimates and assumptions are continually evaluated based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. In the future, actual experience may differ from these judgments, estimates and assumptions.

#### **Judgments**

#### Recognition of deferred tax assets

The extent to which deferred tax assets can be recognized is based on an assessment of the probability of the Credit Union's future taxable income against which the deferred tax assets can be utilized.

#### Estimates

The effect of a change in an accounting estimate is recognized prospectively by including it in net earnings in the period of the change, if the change affects that period only; or in the period of the change and future periods, if the change affects both.

#### Allowance for impaired loans

The expected credit loss model requires the recognition of credit losses based on up to 12 months of expected losses for performing loans and the recognition of lifetime losses on performing loans that have experienced a significant increase in credit risk since origination. The determination of a significant increase in credit risk takes into account many different factors and varies by loan type and risk segment. The main factors considered in making this determination are relative changes in probability of default since origination, and certain other criteria, such as 90-days past due and delinquency status. The assessment of a significant increase in credit risk requires experienced credit judgment.

December 31, 2018

#### 5. Judgments and estimates (continued)

#### Allowance for impaired loans (continued)

In determining whether there has been a significant increase in credit risk and in calculating the amount of expected credit losses, the Credit Union must rely on estimates and exercise judgment regarding matters for which the ultimate outcome is unknown. These judgments include changes in circumstances that may cause future assessments of credit risk to be materially different from current assessments, which could require an increase or decrease in the allowance for credit losses.

#### Useful lives of depreciable assets

Management reviews the useful lives of depreciable assets at each reporting date. At December 31, 2018, management assesses that the useful lives represent the expected utility of the assets to the Credit Union. The carrying amounts are analyzed in Note 10. Actual results, however, may vary due to technical obsolescence, particularly for software and IT equipment.

#### Fair value of financial instruments

Management uses valuation techniques in measuring the fair value of financial instruments, where active market quotes are not available. Details of the assumptions used are given in the notes regarding financial assets and liabilities.

In applying the valuation techniques management makes maximum use of market inputs, and uses estimates and assumptions that are, as far as possible, consistent with observable data that market participants would use in pricing the instrument. Where applicable data is not observable, management uses its best estimate about the assumptions that market participants would make. These estimates may vary from the actual prices that would be achieved in an arm's length transaction at the reporting date.

#### Income taxes

The Credit Union periodically assesses its liabilities and contingencies related to income taxes for all years open to audit based on the latest information available. For matters where it is probable that an adjustment will be made, the Credit Union records its best estimate of the tax liability including the related interest and penalties in the current tax provision. Management believes they have adequately provided for the probable outcome of these matters; however, the final outcome may result in a materially different outcome than the amount included in income taxes payable.

#### Accrued pension asset (liability)

Under the Credit Union's defined benefit plans, the amount of pension benefit that an employee will receive on retirement is defined by reference to the employee's length of service and final salary. The legal obligation for any benefits remains with the Credit Union, even if plan assets for funding the defined benefit plan have been set aside. Plan assets may include assets specifically designated to a long-term benefit fund as well as qualifying insurance policies.

Management estimates the defined benefit asset (liability) annually with the assistance of independent actuaries; however, the actual outcome may vary due to estimation uncertainties. The defined benefit asset (liability) is based on standard rates of inflation and mortality. It also takes into account the Credit Union's specific anticipation of future salary increases. Discount factors are determined close to each year-end by reference to high quality corporate bonds that are denominated in the currency in which the benefits will be paid and that have terms to maturity approximating to the terms of the related pension asset (liability).

# VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

#### 6. Cash and cash equivalents

The Credit Union's cash and cash equivalents are held with Central 1. The average yield on the accounts at December 31, 2018 is 1.81% (2017 – 1.35%).

|   | <u>2018</u>              | <u>2017</u>                |
|---|--------------------------|----------------------------|
| Cash and current accounts Callable term deposits and accrued interest | \$ 20,919,338<br>425,020 | \$ 8,131,696<br>11,925,770 |
|   | \$ 21,344,358            | \$ 20,057,466              |

#### 7. Investments

The following tables provide information on the investments by type of security and issuer. The maximum exposure to credit risk would be the fair value as detailed below:

| ·                                     | <u>2018</u>   | <u>2017</u>   |
|---------------------------------------|---------------|---------------|
| Term deposits and accrued interest    | \$ 25,725,875 | \$ 24,829,445 |
| Shares                                |               |               |
| CEDA                                  | 10            | 10            |
| Central 1 Credit Union class A shares | 138,511       | 1,185,410     |
| Central 1 Credit Union class E shares | 76            | 252,676       |
| Central 1 Credit Union class F shares | 1,338,057     | -             |
| Central 1 accrued dividends           | 28,179        | 39,000        |
| CUPP Services Ltd.                    | 101,475       | 101,475       |
| Stabilization Central Credit Union    | 258           | 258           |
|                                       | \$ 27,332,441 | \$ 26,408,274 |

Under IAS 39, term deposits and accrued interest was categorized as term deposits and accrued interest, held-to-maturity.

The Credit Union must maintain liquidity reserves with Central 1 at 8% of total deposits and debt liabilities at December 31 each year. The assets can be withdrawn only if there is a sufficient reduction in the Credit Union's total deposits and debt liabilities or upon withdrawal of membership from Central 1. The liquidity reserves are due within one year. At maturity, these deposits are reinvested at market rates for various terms.

Non-callable term deposits are due between one month and five years. The carrying amounts for deposits at approximate fair value due to having similar characteristics as cash and cash equivalents.

The shares in Central 1 are required as a condition of membership and are redeemable upon withdrawal of membership or at the discretion of the Board of Directors of Central 1. In addition, the member credit unions are subject to additional capital calls at the discretion of the Board of Directors.

Central 1 shares are subject to an annual rebalancing mechanism and are issued and redeemable at par value. All such shares are classified as fair value through profit or loss. Central 1 shares are not available for trade in an active market therefore the market values are not readily available and the potential variability in the range of fair value estimates based on valuation models is significant. Therefore, shares in Central 1 are reported at their original cost, which is representative of their fair value.

December 31, 2018

#### 7. Investments (continued)

The Credit Union is not intending to dispose of any Central 1 shares as the services supplied by Central 1 are relevant to the day to day activities of the Credit Union.

Dividends and redemptions on these shares are at the discretion of the Board of Directors of Central 1.

| 8.   | Loans                              |                |    |             |
|------|------------------------------------|----------------|----|-------------|
|      |                                    | <u>2018</u>    |    | <u>2017</u> |
| Pe   | rsonal loans                       |                |    |             |
|      | Residential mortgages              | \$ 216,700,458 | \$ | 210,810,032 |
|      | Other                              | 6,272,674      |    | 6,036,087   |
| Co   | mmercial loans                     |                |    |             |
|      | Mortgages                          | 63,198,963     |    | 60,057,233  |
|      | Other                              | 7,265,512      |    | 6,837,833   |
|      | Leases                             | 15,778,901     |    | 14,464,436  |
|      |                                    | 309,216,508    | -  | 298,205,621 |
| Aco  | crued interest receivable          | 437,815        |    | 669,647     |
| De   | ferred loan fees                   | (63,096)       |    | (36,953)    |
|      |                                    | 309,591,227    | -  | 298,838,815 |
| Allo | owance for impaired loans (Note 9) | (370,933)      | _  | (632,019)   |
| Ne   | t loans to members                 | \$ 309,220,294 | \$ | 298,206,296 |

#### Terms and conditions

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Member loans can have either a variable or fixed rate of interest with a maturity date of up to ten years.

The Credit Union's prime rate at December 31, 2018 was 3.95% (2017 -3.25%) and is formulated on the Bank of Canada prime rate. Loan rates are based on current Credit Union prime rate with a range based on lending criteria.

The interest rate offered on fixed rate loans being advanced at December 31, 2018 ranges from 2.00% to 15.25% (2017 – 1.00% to 15.25%). The interest rate offered on fixed rate leases being advanced at December 31, 2018 range from 4.50% to 15.09% (2017 – 4.50% to 15.09%).

Residential mortgages are loans and lines of credit secured by residential property and are generally repayable monthly with either blended payments of principal and interest or interest only.

Personal loans consist of term loans and lines of credit that are non-real estate secured and have various repayment terms. Some of the personal loans are secured by wage assignments and personal property or investments, and others are secured by wage assignments only.

Commercial loans consist of term loans, operating lines of credit and mortgages to individuals, partnerships and corporations, and have various repayment terms. They are secured by various types of collateral, including mortgages on real property, general security agreements, charges on specific equipment, investments, and personal guarantees.

# VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

#### 8. Loans (continued)

#### Average yields to maturity

Loans bear interest at both variable and fixed rates with the following average yields at:

|   | 2018             |       | 2017             |              |
|---|------------------|-------|------------------|--------------|
|   | <u>Principal</u> | Yield | <u>Principal</u> | <u>Yield</u> |
| Variable rate<br>Fixed rate due less than one | \$ 79,004,062    | 4.60% | \$ 86,398,767    | 3.86%        |
| year<br>Fixed rate due between one            | 54,698,959       | 3.96% | 43,231,004       | 3.83%        |
| and five years                                | 175,513,487      | 3.60% | 168,575,850      | 3.44%        |
|   | \$ 309,216,508   | 3.92% | \$ 298,205,621   | 3.62%        |

#### Credit quality of loans

It is not practical to value all collateral as at the balance sheet date due to the variety of assets and conditions. A breakdown of the security held on a portfolio basis is as follows:

|  |    | <u>2018</u> |    | <u>2017</u> |
|--|----|-------------|----|-------------|
| Unsecured loans  | \$ | 6,234,516   | \$ | 6,452,147   |
| Loans, secured by real estate or insured by government |    | 283,923,539 |    | 275,023,510 |
| Loans, otherwise secured                               |    | 1,869,024   |    | 1,852,375   |
| Loans, secured by deposit and government securities    |    | 1,410,528   |    | 413,153     |
| Leases   | _  | 15,778,901  | _  | 14,464,436  |
|  | \$ | 309,216,508 | \$ | 298,205,621 |

#### Fair value

The fair value of member loans and leases at December 31, 2018 was \$310,460,000 (2017 – \$298,346,000).

The estimated fair value of the variable rate loans is assumed to be equal to book value as the interest rates on these loans re-price to market on a periodic basis. The estimated fair value of fixed rate loans is determined by discounting the expected future cash flows at current market rates for products with similar terms and credit risks.

### 9. Allowance for impaired loans

The Credit Union classifies a loan as impaired when one or more loss events have occurred, such as bankruptcy, default or delinquency. Generally, consumer loans are classified as impaired when payment is contractually 90-days past due, or one year past due for residential mortgages if guaranteed by the Government of Canada. Personal loans and some small business loans are normally written off when they are one year past due. For the purpose of measuring the amount to be written off, the determination of the recoverable amount includes an estimate of future recoveries.

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#### 9. Allowance for impaired loans (continued)

Commercial loans are classified as impaired when the Credit Union determines there is no longer reasonable assurance that principal or interest will be collected in their entirety on a timely basis. Generally, the Credit Union considers commercial loans to be impaired when payments are 90-days past due. Commercial loans are written off following a review on an individual loan basis that confirms all recovery attempts have been exhausted.

A loan will be reclassified to performing status when the Credit Union determines that there is reasonable assurance of full and timely repayment of interest and principal in accordance with the terms and conditions of the loan, and that none of the criteria for classification of the loan as impaired continue to apply.

Loans are in default when the borrower is unlikely to pay its credit obligations in full without recourse, such as realizing security, or when the borrower's payments are past due more than 90 days. Once a loan is identified as impaired, the Credit Union will continue to recognize interest income based on the original effective interest rate on the loan amount net of its related allowance. In the periods following the recognition of impairment, adjustments to the allowance for these loans reflecting the time value of money.

Total allowance for impaired loans as at December 31, 2018 under IFRS 9:

|                                    | Stage 1       | Stage 2      | Stage 3    | Total         |
|------------------------------------|---------------|--------------|------------|---------------|
| Residential mortgages              |               |              |            |               |
| Allowance for credit losses        | \$ 155,083    | \$ -         | \$ -       | \$ 155,083    |
| Carrying amount                    | 172,111,197   | 265,302      | 415,783    | 172,792,282   |
| Personal loans and lines of credit |               |              |            |               |
| Allowance for credit losses        | 72,073        | 373          | 23,167     | 95,613        |
| Carrying amount                    | 50,115,140    | 20,913       | 44,810     | 50,180,862    |
| Commercial loans                   |               |              |            |               |
| Allowance for credit losses        | 13,766        | 9,838        | -          | 23,604        |
| Carrying amount                    | 68,304,771    | 2,159,692    | -          | 70,464,463    |
| Commercial Leases                  |               |              |            |               |
| Allowance for credit losses        | 12,112        | -            | 84,521     | 96,633        |
| Carrying amount                    | 15,615,416    |              | 163,484    | 15,778,901    |
| Total allowance for credit losses  | \$ 253,034    | \$ 10,211    | \$ 107,688 | \$ 370,933    |
| Total carrying amount              | \$306,146,524 | \$ 2,445,907 | \$ 624,077 | \$309,216,508 |

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Total allowance for impaired loans as at December 31, 2017 under IAS 39:

|                      |             | <u>2017</u> |
|----------------------|-------------|-------------|
| Collective allowance | \$          | 134,780     |
| Specific allowance   | _           | 497,239     |
| Total allowance      | <b>\$</b> _ | 632,019     |

## VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

The following table shows the continuity in the loss allowance by each product type as at December 31, 2018:

#### Change in allowance:

|                                    |    | Beginning | •         | rite-offs net |    | Danisiana         |    | Ending  |
|------------------------------------|----|-----------|-----------|---------------|----|-------------------|----|---------|
| Residential mortgages              |    | balance   | <u>OT</u> | recoveries)   |    | <u>Provisions</u> | _  | balance |
| Stage 1                            | \$ | 102,201   | \$        | _             | \$ | 52,873            | \$ | 155,083 |
| Stage 2                            | ·  | _         | ·         | _             | ·  | -                 | •  | -       |
| Stage 3                            |    |           | _         | _             |    |                   |    | -       |
|                                    |    | 102,201   |           |               |    | 52,873            |    | 155,083 |
| Personal loans and lines of credit |    |           |           |               |    |                   |    |         |
| Stage 1                            |    | 32,570    |           | (27,954)      |    | 67,457            |    | 72,073  |
| Stage 2                            |    | -         |           | -             |    | 373               |    | 373     |
| Stage 3                            | _  | 34,874    |           | (22,814)      |    | 11,107            |    | 23,167  |
|                                    |    | 67,444    |           | (50,768)      |    | 78,937            |    | 95,613  |
| Commercial loans                   |    |           |           |               |    |                   |    |         |
| Stage 1                            |    | -         |           | -             |    | 13,766            |    | 13,766  |
| Stage 2                            |    | -         |           | -             |    | 9,838             |    | 9,838   |
| Stage 3                            | _  | 280,267   |           | (280,267)     |    |                   |    | -       |
|                                    |    | 280,267   |           | (280,267)     |    | 23,604            |    | 23,604  |
| Commercial leases                  |    |           |           |               |    |                   |    |         |
| Stage 1                            |    | -         |           | -             |    | 12,112            |    | 12,112  |
| Stage 2                            |    | -         |           | -             |    | -                 |    | -       |
| Stage 3                            |    | 182,098   |           | (182,098)     |    | 84,521            |    | 84,521  |
|                                    | _  | 182,098   |           | (182,098)     |    | 96,633            |    | 96,633  |
| Total provision                    | \$ | 632,019   | \$        | (513,133)     | \$ | 252,047           | \$ | 370,933 |

Percentage of total loans and accrued interest

0.12%

0.21%

Change in allowance for fiscal 2017 under IAS 39

Percentage of total loans and accrued interest

#### Change in allowance:

|   | Beginning<br>Balance                | `  | rite-offs net<br>f recoveries) | Provision                       |            | 2017<br>Ending<br>balance     |
|---|-------------------------------------|----|--------------------------------|---------------------------------|------------|-------------------------------|
| Residential mortgages<br>Commercial mortgages<br>Leases | \$<br>128,805<br>640,782<br>177,097 | \$ | (34,652)<br>-<br>(413,485)     | \$<br>75,502<br>52,970<br>5,000 | \$         | 169,655<br>280,267<br>182,097 |
|   | \$<br>946,684                       | \$ | (448,137)                      | \$<br>133,472                   | <b>\$_</b> | 632,019                       |

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#### 9. Allowance for impaired loans (continued)

In addition to the adjustments to the above noted provisions \$502,160 (2017 – \$344,348) was recovered from loans and leases previously written-off.

#### **Key inputs and assumptions**

The measurement of expected credit losses is a complex calculation that involves a large number of interrelated inputs and assumptions. The key drivers of changes in the expected credit losses include the following:

#### Probability of default ("PD")

Probability of default is a forward-looking estimate of the realized default rate over either a 12-month or lifetime time horizon. It determines the probability a financial asset will default over the period considered.

- Retail: Based on default data from Credit Unions reported to Equifax; and
- Non-Retail: Based on mapping to external default data (no credit union data available).

#### Exposure of default ("EAD")

EAD is a forward-looking estimate of the realized EAD. It determines the proportion of a loan that will be in default if the account defaults over its expected remaining lifetime. These inputs include:

- The current outstanding balance of the loan at the reporting date;
- · The payment amounts, assumed to be constant; and
- The interest rate payed per payment period.

The EAD for an amortizing loan decreases as payments are received. For loans that are only required to pay principal and interest by the end of the project, the EAD is assumed to be the outstanding balance at the reporting date.

#### Exposure of default ("EAD")

For retail revolving loans, the assumptions are to be provided by the Credit Union. For non-retail revolving loans, the assumptions are based on data from large banks. Term loans and mortgages use contractual conditions and construction loans use the outstanding balance.

#### Loss given default ("LGD")

LGD is the proportion of the defaulted balance that is considered an accounting loss following a recovery period. The recovery period used in the model is 24 months. Accounts that are not in default as at an observation point, but subsequently default within a given time horizon, are used to develop LGD estimates for non-defaulted exposures.

12-month LGD only considers losses related to default events that occur in the 12-month time horizon following the observation date. For lifetime, LGD is estimated over the subsequent 12-month time horizons.

#### **Estimating the LGD requires:**

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- Estimating the exposure at default, which is done as noted above; and
- Estimating the proceeds from the liquidation of the property.

# VantageOne Credit Union Notes to the Consolidated Financial Statements

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#### 9. Allowance for impaired loans (continued)

Key inputs and assumptions (continued)

For residential loans and real estate secured lines of credits, estimating the proceeds from the liquidation of the property considers the following:

- The value of the property at its last valuation date and the corresponding Home Price Index ("HPI") as of the valuation date;
- The HPI at the reporting date and projected values in the future;
- The type of property single family, multi-family or condo;
- The average regional property value; and
- The recovery rate.

For commercial loans, estimating the proceeds from the liquidation of the collateral considers the following:

- The potential that there may be more than one type of collateral
- · Collateral might be shared among many different loans

The recovered amount of uncollateralized exposure is assumed to be 51.7%, which is an average value obtained in two studies performed by Moody's and JP Morgan Chase.

#### Staging

Changes in staging occur when the following events take place:

- Retail: Changes in beacon score of greater than 30 DPD
- Non-Retail: Changes in borrower risk rating of greater than 30 DPD

The lifetime of a product is based on the following data:

- · Term and non-retail revolving: Contractual term of the product
- Retail revolving: Based on Credit Union data provided by Equifax

#### Forward-looking information

The model takes into consideration forward-looking information as follows:

- Residential loans and real estate secured lines of credits LGD: Collateral value adjustments based on property index projections
- Retail and non-retail PD: Relationships with macro drivers derived from bank industry data series and pay net

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#### 10. Property and equipment

|                              |                     |              |              | Office              | Furniture  |                     |
|------------------------------|---------------------|--------------|--------------|---------------------|------------|---------------------|
|                              |                     | Building and | Leasehold    | equipment           | and        |                     |
|                              | Land                | renovations  | improvement  | and computers       | fixtures   | Total               |
| Cost                         |                     |              |              |                     |            |                     |
| Balance at December 31, 2017 | \$ 1,395,487        | \$ 9,696,243 | \$ 1,936,344 | \$ 2,819,314        | \$ 562,715 | \$16,410,103        |
| Additions                    | -                   | 128,876      | -            | 349,287             | 59,918     | 538,081             |
| Disposals                    |                     | (99,848)     | (56,056)     | (581,143)           | (22,099)   | (759,146)           |
| Balance on December 31, 2018 | 1,395,487           | 9,725,271    | 1,880,288    | 2,587,458           | 600,534    | 16,189,038          |
| Accumulated depreciation     |                     |              |              |                     |            |                     |
| Balance at December 31, 2017 | -                   | 4,090,475    | 737,414      | 1,847,999           | 285,220    | 6,961,108           |
| Depreciation                 | -                   | 255,678      | 94,490       | 327,001             | 34,514     | 711,683             |
| Disposals                    |                     | (51,263)     | (30,251)     | (556,783)           | (16,791)   | (655,088)           |
| Balance on December 31, 2018 | \$ <u> </u>         | \$ 4,294,890 | \$ 801,653   | \$ <u>1,618,217</u> | \$ 302,943 | \$ 7,017,703        |
| Net book value               |                     |              |              |                     |            |                     |
| December 31, 2018            | \$ <u>1,395,487</u> | \$ 5,430,381 | \$ 1,078,635 | \$ 969,241          | \$ 297,591 | \$ <u>9,171,335</u> |
| December 31, 2017            | \$ 1,395,487        | \$5,605,7678 | \$ 1,198,930 | \$ 971,315          | \$ 277,495 | \$ 9,448,995        |

# VantageOne Credit Union Notes to the Consolidated Financial Statements

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#### 11. Leases

#### Operating leases as lessee

The Credit Union's future minimum operating lease payments including sales tax are as follows:

|                   |          | Minimum lease payments due |         |    |         |     |         |  |
|-------------------|----------|----------------------------|---------|----|---------|-----|---------|--|
|                   | Withir   | n 1                        | 1 to 5  |    | After 5 |     |         |  |
|                   | ye       | ar                         | years   |    | years   |     | Total   |  |
| December 31, 2018 | \$ 241,5 | 07 \$_                     | 638,224 | \$ | 46,200  | \$_ | 925,931 |  |

Lease payments recognized as an expense during the period amount to \$237,675 (2017 – \$224,606). This amount consists of minimum lease payments. No sublease payments or contingent rent payments were made or received. No sublease income is expected as all assets held under lease agreements are used exclusively by the Credit Union.

The Credit Union's operating lease agreements do not contain any contingent rent clauses. None of the operating lease agreements contain renewal or purchase options or escalation clauses or any restrictions regarding dividends, further leasing or additional debt.

#### Finance leases as lessor

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The Credit Union's future minimum finance lease receivables are as follows:

| Minimum lease payments due |                 |         |    |                    |                     |               |  |
|----------------------------|-----------------|---------|----|--------------------|---------------------|---------------|--|
| Within 1                   | 1 to 5          | After 5 | r  | Non-<br>performing | Unearned<br>finance |               |  |
| year                       | years           | years   | r  | leases             | income              | Total         |  |
| \$ 6,032,689               | \$10,861,893 \$ | 305,101 | \$ | 163,484            | \$ (1,584,266)      | \$ 15,778,901 |  |

The interest rate inherent in the leases is fixed at the contract date for all of the lease term.

Finance lease receivable balances are secured over the equipment leased. The Credit Union is not permitted to sell or repledge the collateral in the absence of default by the lessee.

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| 12. Deposits                   | <u>2018</u>    | <u>2017</u>    |
|--------------------------------|----------------|----------------|
| Term                           | \$ 115,443,480 | \$ 101,765,433 |
| Demand                         | 157,495,741    | 162,952,514    |
| Registered savings plans       | 67,919,331     | 65,147,250     |
|                                | 340,858,552    | 329,865,197    |
| Accrued interest and dividends | 1,502,580      | 1,205,459      |
|                                | \$ 342,361,132 | \$ 331,070,656 |

#### Terms and conditions

Term and demand deposits bear fixed rates of interest for terms of up to five years. Interest can be paid annually, semiannually, monthly or upon maturity. The interest rates offered on term deposits and demand deposits issued on December 31, 2018 range from 0.3% to 5.0% (2017 - 0.2% to 2.5%).

The registered retirement savings plans ("RRSP") accounts can be fixed or variable rate. The fixed rate RRSPs have terms and rates similar to the term deposit accounts described above. The variable rate RRSPs bear interest at rates up to 0.6% at December 31, 2018 (2017 – 0.6%).

Registered retirement income funds ("RRIFs") consist of both fixed and variable rate products with terms and conditions similar to those of the RRSPs described above. Members may make withdrawals from a RRIF account on a monthly, semiannual, or annual basis. The regular withdrawal amounts vary according to individual needs and statutory requirements.

The tax-free savings accounts can be fixed or variable rate with terms and conditions similar to those of the RRSPs described above.

Included in demand deposits is an amount of \$1,685,547 (2017 – \$2,013,788) denominated in US dollars which has been translated to Canadian dollars as per policy at December 31.

### Average yields to maturity

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Members' deposits bear interest at fixed rates with the following average yields at:

|  | 2018             |       | 2017             |       |
|--|------------------|-------|------------------|-------|
|  | <u>Principal</u> | Yield | <u>Principal</u> | Yield |
| Fixed rate due less than one year Fixed rate due between one and | \$ 119,866,268   | 1.61% | \$ 133,550,661   | 1.23% |
| seven years  | 73,686,163       | 2.48% | 48,071,701       | 1.69% |
| Non-interest sensitive   | 147,306,121      | 0.00% | 142,242,835      | 0.00% |
|  | \$ 340,858,552   | 1.20% | \$ 329,825,197   | 0.84% |

All member deposits are with members located in and around the North Okanagan region and Peachland, British Columbia.

# VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

#### 12. Deposits (continued)

#### Fair value

The fair value of member deposits at December 31, 2018 was \$342,896,000 (2017 - \$331,414,000).

The estimated fair value of the fixed rate deposits is determined by discounting the expected future cash flows at current market rates for products with similar terms and credit risks.

#### 13. Payables and other liabilities

Included in payables and other liabilities is an advance from World Source Financial Management for \$278,500 bearing interest at 0% and is forgivable over 60 months. During the year \$18,567 was forgiven.

#### 14. Accrued pension asset (liability)

The Credit Union makes contributions to CUMIS on behalf of their employees which participate in the defined benefit pension plan. CUMIS administers the plan including the payment of the pension benefits on behalf of employers and employees. Contributions are paid into the plan in accordance with the recommendations of an independent actuary. The latest formal actuarial valuation for contribution purposes was carried out as at June 30, 2014 and updated to December 31, 2018 for the following actuarial assumptions.

The DBO was determined using the following actuarial assumptions:

|  | <u>2018</u> | <u>2017</u> |
|--|-------------|-------------|
| Discount rate                          | 4.00%       | 3.50%       |
| Expected rate of return on plan assets | 4.00%       | 3.50%       |
| Expected rate of salary increases      | 2.00%       | 2.00%       |
| Inflationary increases                 | 2.00%       | 2.00%       |

#### Statement of financial position

The reconciliation of the Credit Union's defined benefit obligation and plan assets to the amounts presented on the statement of financial position for each of the reporting periods are presented below:

|   |        | <u>2018</u>            |         | <u>2017</u>            |
|---|--------|------------------------|---------|------------------------|
| Fair value of plan assets<br>Defined benefit obligation | \$<br> | 4,588,600<br>4,383,200 | \$<br>_ | 4,562,200<br>4,667,900 |
| Surplus (deficit)                                       | \$_    | 205,400                | \$_     | (105,700)              |

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#### 14. Accrued pension asset (liability) (continued)

Statement of financial position (continued)

Reconciliation of change in plan assets:

|                                       |    | <u>2018</u> |    | <u>2017</u> |
|---------------------------------------|----|-------------|----|-------------|
| Fair value of plan assets January 1   | \$ | 4,562,200   | \$ | 4,301,600   |
| Expected investment return            |    | 160,500     |    | 172,700     |
| Benefit payments                      |    | (122,000)   |    | (102,100)   |
| Employer contributions                |    | 146,600     |    | 106,700     |
| Member contributions                  |    | 23,000      |    | 25,800      |
| Actuarial (losses) gains              | _  | (181,700)   | _  | 57,500      |
| Fair value of plan assets December 31 | \$ | 4,588,600   | \$ | 4,562,200   |

Expected returns on plan assets are based on a weighted average of expected returns of various assets in the plan, and include an analysis of historical returns and predictions about future returns. The actual return on plan assets, net of expenses, was \$21,200 (2017 - \$230,200).

Plan assets can be broken down into the following major categories of investments:

|   |            | <u>2018</u> |     | <u>2017</u> |
|---|------------|-------------|-----|-------------|
| Retirement Security Fund                                |            | 56.77%      |     | 56.88%      |
| Large Cap Canadian Equity Fund                          |            | 5.39%       |     | 5.62%       |
| Small Cap Canadian Equity Fund                          |            | -           |     | 18.83%      |
| Non North American Equity Fund                          |            | -           |     | 4.42%       |
| US Equity Fund  |            | -           |     | 14.25%      |
| Canadian Equity Fund                                    |            | 5.39%       |     |             |
| International Equity Fund                               |            | 4.58%       |     |             |
| New Canada Equity Fund                                  |            | 17.17%      |     |             |
| Total plan assets                                       |            | 100%        |     | 100%        |
| Reconciliation of change in defined benefit obligation: |            |             |     |             |
|   |            | <u>2018</u> |     | <u>2017</u> |
| Defined benefit obligation January 1                    | \$         | 4,667,900   | \$  | 4,069,500   |
| Interest on liabilities                                 |            | 165,200     |     | 165,600     |
| Benefit payments  |            | (122,000)   |     | (102,100)   |
| Contributions   |            | 23,000      |     | 25,800      |
| Service cost  |            | 91,300      |     | 96,700      |
| Actuarial (gains) losses                                |            | (442,000)   |     | 412,400     |
| Defined benefit obligation December 31                  | <b>\$_</b> | 4,383,200   | \$_ | 4,667,900   |

## VantageOne Credit Union **Notes to the Consolidated Financial Statements**

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#### 14. Accrued pension asset (liability) (continued)

#### Statement of comprehensive income

The charge to the income statement comprises:

| Service cost   | \$               | 91,300    | \$ | 96,700   |
|--|------------------|-----------|----|----------|
| Interest on assets                                       |                  | (160,500) |    | (172,700 |
| Interest on liabilities                                  |                  | 165,200   | _  | 165,600  |
| Expense  | \$               | 96,000    | \$ | 89,600   |
| The expense is grouped with salaries and benefits within | n operating expe | enses.    |    |          |
| Amounts recognized in other comprehensive income:        |                  |           |    |          |

**2018** 

<u>2017</u>

| Amo   | unts | recognized | ın   | other | compre | hensive | income: |
|-------|------|------------|------|-------|--------|---------|---------|
| AIIIO | นเเธ | recognized | 1111 | Other | compre | HEHSIVE | income. |

|  | <u>2018</u>                | <u>2017</u>               |
|--|----------------------------|---------------------------|
| Actuarial (loss) gain on plan assets<br>Actuarial gain (loss) on liabilities | \$<br>(181,700)<br>442,200 | \$<br>57,500<br>(412,400) |
| Amount recognized in other comprehensive income                              | \$<br>260,500              | \$<br>(354,900)           |

#### Other defined benefit plan information

Based on historical data, the Credit Union expects contributions of approximately \$147,700 to be paid for 2019.

#### 15. Income taxes

The significant components of tax expense included in net earnings are composed of:

|  | <u>2018</u>   | <u>2017</u>   |
|--|---------------|---------------|
| Current tax expense based on current year taxable income                   | \$<br>267,980 | \$<br>510,356 |
| Deferred tax recovery of origination and reversal of temporary differences | <br>(19,000)  | <br>_         |
| Income taxes   | \$<br>248,980 | \$<br>510,356 |
|  | <br>          |               |

The significant components of the tax effect of the amounts recognized in other comprehensive loss are composed of: 2017 <u>2018</u>

| Current tax recovery Change in unrealized loss on derivative instruments | \$<br>(31,704) | \$<br>(427,295) |
|--|----------------|-----------------|
| Deferred tax<br>Change in fair value of Central 1 shares                 | -              | 68,000          |
| Deferred tax recovery Reclassification of Central 1 shares into earnings | <br>(68,000)   | <br>_           |
| Total tax effect of amounts recorded in other comprehensive loss         | \$<br>(99,704) | \$<br>(359,295) |

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#### 15. Income taxes (continued)

Reasons for the difference between tax expense for the year and the expected income taxes based on the statutory tax rate of 27% (2016 - 26%) are as follows:

| , , ,  |    | <u>2018</u>                     | <u>2017</u>                      |
|--|----|---------------------------------|----------------------------------|
| Earnings before income taxes                                   | \$ | 1,275,502                       | \$<br>1,050,480                  |
| Expected taxes based on the statutory rate                     | \$ | 344,385                         | \$<br>273,125                    |
| Rate differentials<br>Specified leasing tax treatment<br>Other | _  | (17,629)<br>(76,342)<br>(1,434) | <br>205,473<br>40,390<br>(8,632) |
| Income Taxes   | \$ | 248,980                         | \$<br>510,356                    |

The movement in 2018 deferred tax assets are:

|                                | _  | Opening<br>Balance at<br>January 1,<br>2018 | Re | ecognized<br>in net<br>earnings |    | cognized<br>in other<br>ehensive<br>loss | Dece | Closing<br>Balance<br>ember 31,<br>2018 |
|--------------------------------|----|---|----|---------------------------------|----|--|------|---|
| Deferred income tax asset      |    |   |    |                                 |    |  |      |   |
| Property, equipment,           |    |   |    |                                 |    |  |      |   |
| and intangible assets          | \$ | (1,000)                                     | \$ | 88,000                          | \$ | -  | \$   | 87,000                                  |
| Allowance for loan losses      |    | 45,000                                      |    | (2,000)                         |    | -  |      | 43,000                                  |
| Non-capital losses             |    | 194,000                                     |    | (54,000)                        |    | -  |      | 140,000                                 |
| Other temporary differences    |    | 31,000                                      |    | (13,000)                        |    | -  |      | 18,000                                  |
| Fair value of Central 1 shares |    | (68,000)                                    | _  |                                 | _  | 68,000                                   | _    | <del>-</del>                            |
|                                | \$ | 201,000                                     | \$ | 19,000                          | \$ | 68,000                                   | \$   | 288,000                                 |

The Credit Union has consolidated losses carried forward for tax purposes expiring in the following years:

| 2030 | \$ | 76,281  |
|------|----|---------|
| 2031 |    | 198,041 |
| 2032 |    | 158,648 |
| 2033 |    | 120,754 |
| 2034 |    | 84,795  |
| 2035 |    | 82,642  |
| 2038 | _  | 101,732 |
|      | \$ | 822,893 |

The potential tax benefits of the losses carried forward have been recorded in the deferred income taxes asset.

# VantageOne Credit Union Notes to the Consolidated Financial Statements

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#### 16. Derivative financial instruments

As at December 31, 2018, the Credit Union had entered into interest rate swap contracts for a total of \$70 million of notional principal (\$20 million of this being in forward starting agreements). Related to the \$50 million of non-forward starting agreements, the Credit Union has agreed to pay at floating interest rates based on Banker's Acceptance rates and receive at fixed interest rates. These pre-existing swaps contracts have fixed interest rates ranging from 1.378% to 2.030% and mature from February 15, 2019 to April 26, 2022. The remaining \$20 million of forward starting swaps will replace the pre-existing contracts. These forward swaps have fixed interest rates ranging from 2.005% to 2.120% and mature from February 18, 2020 to February 16, 2021. The agreements are secured by a general security agreement covering all assets of the Credit Union.

#### 17. Borrowings

The Credit Union has available to it, through the Central 1 Credit Union, an operating line and term facility of \$9,000,000 and a \$1,000,000 capital markets facility. The facilities bear interest at Bank of Canada overnight lending rates plus 0.95% and are secured by an assignment of loans to members, accounts receivable and a demand debenture in favour of Central 1 Credit Union. At year end, the balance outstanding was \$nil (2017 – \$nil) on the operating facility and \$530,123 (2017 – \$nil) on the capital markets facility.

#### 18. Members' shares

Membership shares are classified as liabilities or as member equity according to their terms. Where shares are redeemable at the option of the member, either on demand or on withdrawal from membership, the shares are classified as liabilities. Where shares are redeemable at the discretion of the Credit Union Board of Directors, the shares are classified as equity.

The Credit Union may issue four classes of shares designated as membership equity of \$1 par value.

#### Class A and Class C Equity Shares

As a condition of membership, which is required to use the services of the Credit Union, each standard member is required to hold \$25 in membership shares. These membership shares are non-transferable and redeemable at par only when a membership is withdrawn. Dividends are at the discretion of the Board of Directors.

#### **Class D Allocation Equity Shares**

Allocation shares can be issued to members of the Credit Union through dividends and patronage rebates. They are non-voting and redeemable at par at the discretion of the Board of Directors.

#### **Class B Non-Equity Shares**

Shares can be issued to members of the Credit Union. They are non-voting and pay dividends at the discretion of the Board of Directors. Shares are available for redemption by the member and are classified as liabilities.

Equity shares are not insured by Credit Union Deposit Insurance Corporation of B.C. ("CUDIC"). During the year, the Credit Union declared dividends on the membership shares, allocation equity shares and non-equity share savings of \$88,560 (2017 – \$103,482).

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| 19. Other income                              |            | <u>2018</u> |    | <u>2017</u> |
|---|------------|-------------|----|-------------|
| Account service fees                          | \$         | 949,715     | \$ | 943,445     |
| Foreign exchange                              |            | 149,684     |    | 100,512     |
| Insurance commissions, fees and lease revenue |            | 2,398,247   |    | 2,453,539   |
| Loan administration fees                      |            | 157,788     |    | 177,961     |
| Loss on disposal of property and equipment    |            | (104,058)   |    | (2,482)     |
| Rental income                                 |            | 259,849     |    | 215,758     |
| Safety deposit rentals                        |            | 31,683      |    | 33,700      |
| Settlement of provision                       | _          | (100,000)   | _  |             |
|   | \$         | 3,742,908   | \$ | 3,922,433   |
|   | <b>*</b> - | 0,1 42,000  | Ψ_ | 0,022,100   |
| 20. Operating expenses                        |            | <u>2018</u> |    | <u>2017</u> |
| Advertising                                   | \$         | 190,769     | \$ | 195,439     |
| Depreciation                                  |            | 711,683     |    | 693,057     |
| Data processing                               |            | 557,477     |    | 479,522     |
| Dues and assessments                          |            | 844,782     |    | 748,918     |
| Human resource and administration             |            | 289,843     |    | 311,445     |
| Maintenance, supplies and security            |            | 536,029     |    | 577,572     |
| Premises, occupancy and office                |            | 1,161,673   |    | 1,095,860   |
| Professional fees and insurance               |            | 569,724     |    | 611,745     |
| Salaries and benefits                         | _          | 6,047,070   | _  | 6,348,462   |
|   | \$_        | 10,909,050  | \$ | 11,062,020  |

#### 21. Related party transactions

The Credit Union's related parties include key management, as those persons having authority and responsibility for planning, directing and controlling the activities of the Credit Union, including directors and management, post-employment benefit plans for the Credit Union's employees and others as described below. Unless otherwise stated, none of the transactions incorporate special terms and conditions and no guarantees were given or received. Outstanding balances are usually settled in cash.

The Credit Union entered into the following transactions with key management personnel, which are defined by IAS 24 *Related Party Disclosures*.

| Compensation                                     | <u>2018</u>     | <u>2017</u>     |
|--|-----------------|-----------------|
| Salaries and other short-term employee benefits  | \$<br>658,573   | \$<br>578,763   |
| Total pension and other post-employment benefits | \$<br>127,603   | \$<br>109,983   |
| Loans and leases to key management personnel     |                 |                 |
| Aggregate value of loans and leases advanced     | \$<br>2,281,510 | \$<br>2,967,407 |
| Interest received on loans and leases advanced   | \$<br>64,898    | \$<br>67,987    |
| Aggregate value of un-advanced loans and leases  | \$<br>361,448   | \$<br>470,665   |

# VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

#### 21. Related party transactions (continued)

The Credit Union's policy for lending to key management personnel is that all such loans and leases were granted in accordance with normal lending terms.

|   | <u>2018</u>     | <u>2017</u>     |
|---|-----------------|-----------------|
| Deposits from key management personnel          |                 |                 |
| Aggregate value of term and savings deposits    | \$<br>2,547,744 | \$<br>2,443,460 |
| Total interest paid on term and saving deposits | \$<br>9,820     | \$<br>11,841    |

The Credit Union's policy for receiving deposits from key management personnel is that all transactions are approved and deposits accepted in accordance with the same conditions which apply to Members for each type of deposit.

#### 22. Financial instrument classification and fair value

This hierarchy groups financial assets and liabilities into three levels based on the significance of inputs used in measuring the fair value of the financial assets and liabilities. The fair value hierarchy has the following levels:

- Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2: inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices); and
- Level 3: inputs for the asset or liability that are not based on observable market data (unobservable inputs).

The level within which the financial asset or liability is classified, is determined based on the lowest level of significant input to the fair value measurement. Financial assets and financial liabilities are classified in their entirety into only one of three levels.

The only financial instruments carried at fair value were Level 2 derivative financial instruments and investments in CEDA, Central 1, CUPP Services Ltd and Stabilization Central Credit Union.

There were no transfers between Level 1 and 2 for the years ended December 31, 2018 and 2017.

The Credit Union has considered whether its investments have incurred a significant or prolonged decline in their fair market value and it has determined that there is no objective evidence of impairment of its investments.

December 31, 2018

#### 23. Financial instrument risk management

#### General objectives, policies and processes

The Board of Directors has overall responsibility for the determination of the Credit Union's risk management objectives and policies and, whilst retaining ultimate responsibility for them, it has delegated the authority for designing and operating processes that ensure effective implementation of the objectives and policies to the Credit Union's finance function. The Board of Directors receives quarterly reports from the Credit Union's Chief Financial Officer through which it reviews the effectiveness of the processes put in place and the appropriateness of the objectives and policies it sets.

#### Credit risk

Credit risk is the risk of loss resulting from the failure of a borrower or counter party to honour its financial or contractual obligation to the Credit Union. Credit risk primarily arises from loans receivable.

Management and the Board of Directors reviews and updates the credit risk policy annually. The maximum exposure of the Credit Union to credit risk before taking into account any collateral held is the carrying amount of the loans as disclosed on the statement of financial position.

Concentration of credit risk exists if a number of borrowers are engaged in similar economic activities or are located in the same geographic region, and indicate the relative sensitivity of the Credit Union's performance to developments affecting a particular segment of borrowers or geographic region. Geographic risk exists for the Credit Union due to its primary service area being Vernon, BC and surrounding areas including Peachland, BC.

Credit risk rating systems are designed to assess and quantify the risk inherent in credit activities in an accurate and consistent manner. To assess credit risk, the Credit Union takes into consideration the member's character, ability to pay, and value of collateral available to secure the loan.

The Credit Union's credit risk management principles are guided by its overall risk management principles. The Board of Directors ensures that management has a framework, and policies, processes and procedures in place to manage credit risks and that the overall credit risk policies are complied with at the business and transaction level.

The Credit Union's credit risk policies set out the minimum requirements for management of credit risk in a variety of transactional and portfolio management contexts. Its credit risk policies comprise the following:

- General loan policy statements including approval of lending policies, eligibility for loans, exceptions to policy, policy violations, liquidity, and loan administration;
- Loan lending limits including Board of Director limits, schedule of assigned limits and exemptions from aggregate indebtedness;
- Loan collateral security classifications which set loan classifications, advance ratios and amortization periods;
- Procedures outlining loan overdrafts, release or substitution of collateral, temporary suspension of payments and loan renegotiations;
- Loan delinquency controls regarding procedures followed for loans in arrears; and
- Audit procedures and processes are in existence for the Credit Union's lending activities.

With respect to credit risk, the Board of Directors receives monthly reports summarizing new loans, delinquent loans and overdraft utilization. The Board of Directors also receives an analysis of bad debts and allowance for doubtful loans quarterly.

# VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

#### 23. Financial instrument risk management (continued)

#### Credit risk (continued)

For the current year, the amount of financial assets that would otherwise be past due or impaired whose terms have been renegotiated is \$nil (2017 – \$nil).

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

#### Liquidity risk

Liquidity risk is the risk that the Credit Union cannot meet a demand for cash or fund its obligations as they come due. The Credit Union's management oversees the Credit Union's liquidity risk to ensure the Credit Union has access to enough readily available funds to cover its financial obligations as they come due. The Credit Union's business requires such capital for operating and regulatory purposes.

The assessment of the Credit Union's liquidity position reflects management's estimates, assumptions and judgments pertaining to current and prospective firm specific and market conditions and the related behaviour of its members and counterparties. The Financial Institutions Act specifies that a minimum liquidity ratio of 8% must be maintained.

The Credit Union manages liquidity risk by:

- Continuously monitoring actual daily cash flows and longer term forecasted cash flows;
- Maintaining adequate reserves, liquidity support facilities and reserve borrowing facilities;
- Monitoring the maturity profiles of financial assets and liabilities; and
- Monitoring the liquidity ratios monthly.

The Board of Directors receives monthly liquidity reports as well as information regarding cash balances in order for it to monitor the Credit Union's liquidity framework. The Credit Union was in compliance with the liquidity requirements at year end.

As at December 31, the position of the Credit Union is as follows:

|  | _      | 2018<br>Maximum<br>exposure | 2017<br>Maximum<br>exposure      |
|--|--------|-----------------------------|----------------------------------|
| Qualifying liquid assets on hand<br>Total liquidity requirement 8% minimum | \$<br> | 28,269,239<br>(27,459,093)  | \$<br>38,718,148<br>(26,531,683) |
| Excess liquidity – actual less requirement                                 | \$     | 810,146                     | \$<br>12,186,465                 |

December 31, 2018

#### 23. Financial instrument risk management (continued)

Liquidity risk (continued)

|   | _  | 2018                     |    | 2017                     |
|---|----|--------------------------|----|--------------------------|
| Total cash and cash equivalents  Total term deposits and accrued interest | \$ | 21,344,358<br>25,725,875 | \$ | 20,057,466<br>24,829,446 |
| Total liquid assets on hand   |    | 47,070,233               |    | 44,886,912               |
| Total liquidity requirement 8%  | _  | (27,459,093)             | _  | (26,531,683)             |
| Excess liquidity (including non-qualifying assets)                        | \$ | 19,611,140               | \$ | 18,355,229               |
|   |    | <u>2018</u>              |    | <u>2017</u>              |
| Total liquidity ratio (including non-qualifying assets)                   |    | 13.7%                    |    | 13.6%                    |

The maturities of liabilities are shown below under market risk. The Credit Union has no material commitments for capital expenditures and there is no need for such expenditures in the normal course of business.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

#### Market risk

Market risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. For purposes of this disclosure, the Credit Union segregates market risk into two categories: fair value risk and interest rate risk. The Credit Union is not significantly exposed to currency risk or other price risk.

#### Interest rate risk

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Interest rate risk relates to the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Credit Union incurs interest rate risk on its loans and other interest bearing financial instruments. At December 31, 2018, the Credit Union had outstanding interest rate swap contracts in the notional principal amount of \$70 million, \$20 million of this being in forward starting agreements (2017 – \$55 million) maturing at various times through to 2021 and 2022, respectively. As at December 31, 2018, the interest rate swaps have a fair market value liability of (\$488,245) (2017 – liability of \$366,607). Interest rate swaps involve the exchange of interest flows between two parties on a specified notional principal amount for a pre-determined period at agreed upon fixed and floating rates. Principal amounts are not exchanged and are not indicative of a credit exposure. The Credit Union's goal is to manage the interest rate risk of the statement of financial position to a target level. The Credit Union continually monitors the effectiveness of its interest rate mitigation activities.

The Credit Union's position is measured monthly. Measurement of risk is based on rates charged to clients as well as funds transfer pricing rates.

The Credit Union is exposed to interest rate risk as a consequence of the mismatch, or gap between the assets, liabilities and off balance sheet instruments scheduled to re-price on particular dates. The following table details the Credit Union's exposure to interest rate risk.

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# VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

#### 23. Financial instrument risk management (continued)

Interest rate risk (continued)

Maturity dates substantially coincide with interest adjustment dates. Amounts that are not interest sensitive are grouped together, regardless of maturity.

The table below does not incorporate management's expectation of future events where re-pricing or maturity dates of certain loans and deposits differ significantly from the contractual date.

|                      |         |     | Interest se | ensi | itive balance | es i | n \$000's |     |           |     |         |
|----------------------|---------|-----|-------------|------|---------------|------|-----------|-----|-----------|-----|---------|
|                      |         |     |             |      |               |      |           |     | Not       |     |         |
|                      | Average |     | Within 3    |      | 4 months      |      | Over 1    |     | interest  |     |         |
|                      | Rates   |     | Months      |      | to 1 year     |      | Year      |     | sensitive |     | Total   |
| Assets               |         |     |             |      |               |      |           |     |           |     |         |
| Cash and cash        |         |     |             |      |               |      |           |     |           |     |         |
| equivalents          | 1.62%   | \$  | 19,127      | \$   | -             | \$   | -         | \$  | 2,217     | \$  | 21,344  |
| Loans                | 3.92%   |     | 87,664      |      | 46,004        |      | 175,513   |     | 39        |     | 309,220 |
| Other                | 1.09%   | _   | 1,350       |      | 4,802         | _    | 19,403    | _   | 11,506    | _   | 37,061  |
|                      |         |     | 108,141     | _    | 50,806        |      | 194,916   | _   | 13,762    | _   | 367,625 |
| Liabilities          |         |     |             |      |               |      |           |     |           | _   |         |
| Deposits             | 1.20%   |     | 44,778      |      | 74,233        |      | 73,553    |     | 149,797   |     | 342,361 |
| Other                | 0.00%   | _   |             |      |               | _    |           | _   | 1,893     | _   | 1,893   |
|                      |         | _   | 44,778      |      | 74,233        | _    | 73,553    | -   | 151,690   | _   | 344,254 |
| Balance sheet misr   | natch   |     | 63,363      |      | (23,427)      |      | 121,363   |     | (137,928) |     | 23,371  |
| Derivatives          |         | _   | (40,000)    | _    |               | _    | 40,000    | _   |           | _   |         |
| Interest sensitivity |         |     |             |      |               |      |           |     |           |     |         |
| position 2018        |         | \$_ | 23,363      | \$   | (23,427)      | \$   | 161,363   | \$_ | (137,928) | \$_ | 23,371  |
| Interest sensitivity |         | Φ.  | 00.000      | Φ.   | (40.704)      | Φ.   | 454.000   | Φ.  | (400.070) | Φ.  | 00.000  |
| position 2017        |         | \$_ | 20,236      | \$   | (12,724)      | \$   | 151,663   | \$_ | (136,872) | ۵.  | 22,303  |

Interest sensitive assets and liabilities cannot normally be perfectly matched by amount and term to maturity. The Credit Union utilizes interest rate swaps to assist in managing this rate gap. One of the roles of a Credit Union is to intermediate between the expectations of borrowers and depositors.

An analysis of the Credit Union's risk due to changes in interest rates determined that an increase in interest rates of 1% could result in a increase to net earnings of \$99,000 while a decrease in interest rates of 1% could result in an decrease to net earnings of \$179,000.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

#### **Currency risk**

Currency risk relates to the Credit Union operating in different currencies and converting non-Canadian earnings at different points in time at different foreign exchange levels when adverse changes in foreign currency exchange rates occur.

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#### 23. Financial instrument risk management (continued)

#### Currency risk (continued)

The Credit Union's foreign exchange risk is related to US dollar deposits and loans denominated in US dollars. Foreign currency changes are continually monitored by the investment committee for effectiveness of its foreign exchange mitigation activities and holdings are adjusted when offside of the investment policy.

The Credit Union's position is measured monthly. Measurement of risk is based on rates charged to clients as well as currency purchase costs.

The Credit Union's exposure to changes in currency exchange rates shall be controlled by limiting the unhedged foreign currency exposure to 5% in US funds.

For the year ended December 31, 2018, the Credit Union's exposure to foreign exchange risk is within policy.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods used to measure the risk.

#### **Equity risk**

The Credit Union's investment policy allows investments in the following categories:

Central1 Credit Union shares and deposits, equity shares, assets/liability hedges, mortgage backed securities, subsidiaries, real property, bonds, bankers' acceptances, and commercial paper. There are no limits to investment to Central1 investments, and hedges; all other investments are limited to 5% of total assets.

Equities are monitored by the Board of Directors and holdings are adjusted following each quarter when the investments are offside of the investment policy.

# VantageOne Credit Union Notes to the Consolidated Financial Statements

December 31, 2018

#### 24. Capital management

The Credit Union requires capital to fund existing and future operations and to meet regulatory capital requirements.

In the management of capital, the Credit Union included retained earnings, accumulated other comprehensive income, and equity shares totaling \$23,325,225 (2017 – \$22,298,703).

The Credit Union is required under provincial legislation to maintain a minimum capital base equal to 8% of the total risk-weighted value of assets, each asset being assigned a risk factor based on the probability that a loss may be incurred on ultimate realization of that asset.

The Credit Union's current capital base is equal to 17.53% (2017 – 17.64%) of the total value of risk-weighted assets.

The Credit Union employs a Capital Management Plan and a Capital Appreciation Plan that are reviewed by management and the Board of Directors. The Capital Appreciation Plan forecasts the Credit Union's capital position over a five year period.

The Capital Management Plan dictates management's approach to growth, loan mix, credit quality, fixed assets, profitability objectives, dividend/patronage rebate policy and has a significant influence on member service objectives. It also establishes the criteria to maintain a cushion beyond the minimum statutory capital requirements. Management and the Board of Directors ensure the Credit Union's Investment and Lending Policy and credit risk profile reflect loan portfolio composition and levels of risk that are consistent with the Credit Union's Capital Management Plan objectives. There has been no change in the overall capital requirements strategy employed during the year ended December 31, 2018.

Management will continue to develop business plans targeting capital adequacy ratio which exceed the minimum ratio established by legislation or regulations. Capital adequacy ratio is driven by the risk weighting of the Credit Union's assets. Accordingly, capital adequacy objectives must take into account factors such as loan mix, investment quality and the level of fixed assets.

Decisions relating to strategic objectives that impact the risk weighting of the Credit Union's assets are analyzed by management to determine their effect on the Credit Union's capital adequacy ratio.

December 31, 2018

#### 25. Commitments

#### **Member loans**

The Credit Union has the following commitments to its members at the year-end date on account of loans and unused lines of credit:

Unadvanced loans \$ 6,859,530 Unused lines of credit \$ 52,117,569

#### **Contractual obligations**

The Credit Union leases land and building for their Armstrong, Okanagan Landing and Peachland Branches at annual rentals of \$60,480, \$64,025 and \$12,600 respectively with no inflation adjustments. The leases expire for Armstrong Branch in 2021, for Okanagan Landing Branch in 2022, and for Peachland Branch in 2027.

#### Off balance sheet

#### **Funds under administration**

Off balance sheet funds under administration by the Credit Union is comprised of a loan that has been syndicated and is administered in the capacity as an agent. Off balance sheet funds are not included in the balance sheet and the balance as at year end is as follows:

**2018** 2017

Syndicated loans \$ **3,470,320** \$ 3,668,981

#### Letters of credit

In the normal course of business, the Credit Union enters into various off balance sheet commitments such as letters of credit. Letters of credit are not reflected on the balance sheet. At December 31, 2018, the Credit Union has outstanding letters of credit on behalf of members in the amount of \$1,383,000 (2017 – \$979,000). These letters of credit have various levels of security.

#### Data processing services

The Credit Union is committed to acquiring online data processing services until December 31, 2020 at an approximate cost of \$370,000 per year. Data processing charges are based on the level of equipment and services utilized and on the number of Credit Union members.

#### 26. Post-reporting date events

No adjusting or significant non-adjusting events have occurred between the reporting date and the date of authorization.

### Corporate Governance

### **Board of Directors**

The Board of Directors of VantageOne Credit Union is comprised of 7 elected representatives. All have a professional or business background including financial, accounting, engineering, technology, governance and Enterprise Wide Risk Management that contributes significant expertise at the board table.

All of VantageOne's directors participate in the national system's Credit Union Director Achievement (CUDA) program. In addition, all directors have opportunities to attend conferences, workshops and take courses to enhance the knowledge and expertise in areas of governance.

### Terms of Office



Simo Korpisto
Chairperson
Current Term 2017-2019
Director since 1990



Akbal Mund
Vice-Chairperson
Current Term 2017-2020
Director Since 2014



Cheryl Turcotte
Executive Director
Current Term 2016 - 2019
Director Since 2012



Jordon Bowness
Director
Current Term 2018 - 2021
Director Since 2018



Jason Gilbert
Director
Current Term 2018 - 2021
Director Since 2012



Dennis Mori
Director

Current Term 2016 - 2019
Director Since 2004



Wilf Mulder
Director

Current Term 2017 - 2020
Director Since 2016

### Committees

Each of VantageOne's committees has its own terms of reference and workplan. Committees are run as Committee of the Whole with the exception of the Executive and Nominating committees.

### **Executive Committee**

### 11 Meetings

Simo Korpisto, Chairperson Akbal Mund, Vice-Chairperson Cheryl Turcotte, Executive Director

### Nominating Committee

### 4 Meetings

Wilf Mulder, Chairperson

Jordan Bowness

Jason Gilbert

Akbal Mund

The Nominating Committee oversees the director election process, including ensuring that qualified candidates are nominated for director positions.

### **Audit Committee**

### 6 Meetings

Cheryl Turcotte, Chairperson

The Audit Committee's responsibilities include oversight of the activities of the external auditor, assessment of accounting policies and the adequacy of internal controls. In addition, the oversight of ERM which include ensuring the organization has effective risk management processes in place.

### **Board Development** Committee

### 4 Meetings

Wilf Mulder, Chairperson

The Board Development Committee is responsible for ensuring the board continually develops its skills and knowledge, as well as assessing the skill and knowledge strengths and weaknesses of board members.

### Conduct Review Committee

### 4 Meetings

Jordan Bowness, Chairperson

The Conduct Review Committee is responsible for establishing policies and procedures to address conflict of interest, standards of conduct and to maintain sensitive information confidential.

### Investment & Lending Committee

#### 4 Meetings

Jason Gilbert, Chairperson

Glenn Benischek, (Management)\*

The Investment & Lending Committee is responsible for ensuring there is an appropriate, prudent policy to govern the employment of funds entrusted to the organization and to oversee the employment of those funds.

### Remuneration

VantageOne Credit Union provides directors with the following compensation:

- Board Meetings \$300/Chairman, \$275/Vice-Chairman, \$250/Executive Director, and \$225/Director
- \$1,500 Basic Remuneration

\$8,325

\$2,837

- Annual Fees Paid: Board Chair \$3,500, Vice-Chair \$2,500, Executive \$2,000, Audit Committee Chair \$750, Investment & Lending Committee Chair \$750
- Reimbursement of expenses including travel, accommodation, parking, meals for meetings, training and for expenses related to approved representation of the credit union.
- In 2018 there was a total of 12 board meetings, 33 committee meetings held, as well as the AGM.

Section 11.26 of the Credit Union Rules state that the remuneration, if any, of the Directors in relation to their service as Directors may be established, from time to time, by the Board of Directors.

Expenses

For the fiscal year 2018, the total expense for VantageOne Credit Union Directors was \$74,242. The expense for each director is summarized alongside.

| Cheryl Turcotte Executive Director | Jordan Bowness<br>Director       |
|------------------------------------|----------------------------------|
| Director Remuneration<br>\$8,200   | Director Remuneration<br>\$3,600 |
| Training, Travel & Expenses        | Training, Travel & Expenses      |

\$2,317

\$3,000

| Akbal Mund Vice-Chairperson Director Remuneration | Jason Gilbert<br>Director     |
|---|-------------------------------|
| Director Remuneration<br>\$6,025                  | Director Remuneration \$5,750 |
| Training, Travel & Expenses                       | Training, Travel & Exper      |

| Simo Korpisto                       | Dennis Mori                         |  |  |  |  |
|-------------------------------------|-------------------------------------|--|--|--|--|
| Chairperson                         | Director                            |  |  |  |  |
| Director Remuneration               | Director Remuneration               |  |  |  |  |
| \$7,900                             | \$5,100                             |  |  |  |  |
| Training, Travel & Expenses \$2,563 | Training, Travel & Expenses \$2,276 |  |  |  |  |

| Director                            |
|-------------------------------------|
| Director Remuneration<br>\$5,525    |
| Training, Travel & Expenses \$7,272 |
|                                     |

Wilf Mulder

### Millie Barker Director (retired in May 2018)

Director Remuneration \$1,875 Training, Travel & Expenses \$1,677

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<sup>\*</sup>The CEO is a Voting Officer Member of the Investment & Lending Committee.

## Director Attendance (Attended/Meetings Held\*)

| Directors                         | Board<br>Meeting<br>Attendance | Executive<br>Committee | Conduct<br>Review<br>Committee | Investment<br>& Lending<br>Committee | Audit<br>Committee | Nominating<br>Committee | Board<br>Development<br>Committee |
|-----------------------------------|--------------------------------|------------------------|--------------------------------|--------------------------------------|--------------------|-------------------------|-----------------------------------|
| Millie Barker<br>(Jan-May 2018)   | 4/4                            | N/A                    | 1/1                            | 1/1                                  | 2/2                | N/A                     | 1/1                               |
| Jordan Bowness<br>(May- Dec 2018) | 8/8                            | N/A                    | 3/3                            | 3/3                                  | 4/4                | 3/3                     | 3/3                               |
| Jason Gilbert                     | 11/12                          | N/A                    | 3/4                            | 2/3                                  | 5/6                | 2/3                     | 3/4                               |
| Simo Korpisto                     | 11/12                          | 11/11                  | 4/4                            | 4/4                                  | 6/6                | 1/1                     | 4/4                               |
| Dennis Mori                       | 11/12                          | N/A                    | 4/4                            | 4/4                                  | 5/6                | 1/1                     | 4/4                               |
| Wilf Mulder                       | 12/12                          | N/A                    | 4/4                            | 4/4                                  | 6/6                | 4/4                     | 4/4                               |
| Akbal Mund                        | 9/12                           | 5/11                   | 3/4                            | 3/4                                  | 4/6                | 3/4                     | 3/4                               |
| Chery Turcotte                    | 12/12                          | 10/11                  | 4/4                            | 4/4                                  | 6/6                | 1/1                     | 4/4                               |

<sup>\*</sup>Meetings Held number may differ depending on when a director came on board or sat on a specific committee. New terms begin in May.

## Senior Management Compensation

As a part of improved governance reporting and communication to members this section outlines the compensation philosophy for Senior Managers of VantageOne Credit Union and the aggregate direct salaries paid to our senior managers.

### Organization Structure

The Board of Directors is responsible for governing the direction of VantageOne Credit Union. A key part of this is the hiring of a CEO who in turn in responsible for hiring the Senior Management Team for the organization. Given the complexity of our organization, our senior management team consists of our Chief Executive Officer, Chief Financial Officer, VP Credit & Risk, VP Sales & Service, VP Human Resources. Under the direction of the CEO this team is responsible for executing strategy approved by the board of directors and managing the day to day activities of the credit union.

### Compensation Philosophy

Our compensation and benefit strategy is to provide competitive, cost effective benefits that will attract and retain employees.

VantageOne intends to maintain our employee compensation program in a way that will help us attract the necessary talent we need to grow and further the strategic interests of our business. We will provide a compensation program that will be attractive and provide talented employees with good reason for remaining with the VantageOne and continuing in their efforts to improve the value to the organization and the community we serve

In practical application, our philosophy is to provide direct compensation for senior managers in the mid-range of the market for these positions in the Canadian Credit Union System while also reflecting our local market conditions.

### Direct Compensation Disclosure

The total direct compensation (salary and incentives, if any) provided to our five senior managers is \$688,348. We report that all Senior Managers are at or below the mid-range of the Canadian Credit Union market for their positions.

### Who we are

We are a Credit Union dedicated to the financial well-being of our members, clients, employees and communities. Part of what's extraordinary about VantageOne is that while we offer traditional banking and borrowing solutions, we have also strategically diversified our services in ways to meet our members' expanding financial needs.

What we do Provide financial ability

How we do it

Why we do it

Our values drive our behaviours: pride, integrity, enthusiasm, service innovation

We truly care about our members



Financial ability with a human touch.