










Ways to Bank Remotely

For the health and well-being of our staff, members and communities please help us flatten the curve of the COVID-19 Pandemic by limiting your in-branch visits and instead, utilizing our remote banking solutions for your everyday banking needs.

| Solution | With this solution you can: | How to get it: |
|---|--|--|
|  <p>Online Banking</p> | <ul style="list-style-type: none"> • transfer funds, pay bills • access account balances • check your transaction history • view/print statements • view images of cleared cheques • access loan information | <p>Manage your accounts from anywhere at any time with online banking. Ask us in branch to sign up for online banking and set up your personal access code. Once you've set this up, you can also bank online using our mobile app.</p> <p>Learn more here: https://vant1.ca/onlinebanking</p> |
|  <p>Mobile App</p> | <ul style="list-style-type: none"> • check account balances and activity • pay bills • transfer funds between accounts • manage scheduled payments and transfers • send or receive Interac e-Transfers • deposit your cheques using the app | <p>It's a fast, safe and convenient way to do your online banking from your mobile device. Your log-in info corresponds to your secure online banking profile.</p> <p>The VantageOne Mobile App is available on iPhone® and Android™ devices through the app store.</p> <p>Learn more here: https://vant1.ca/mobileapp</p> |
|  <p>Telephone Banking</p> | <p>We also provide MEMBERLINK® telephone service, a fully automated telephone banking system.</p> <ul style="list-style-type: none"> • pay bills • transfer funds • check balances • check your transactions | <p>You can access your banking information 24 hours a day, 7 days a week. All you need is a touch-tone phone and a personal access code.</p> <p>Get started by calling all 1.855.393.2030 to access MEMBERLINK®</p> |
|  <p>Automated Teller Machine (ATM)</p> | <p>With your VantageOne MEMBER CARD® Debit Card, you can access a network of more than 1,800 ATMs across Canada to:</p> <ul style="list-style-type: none"> • you can withdraw cash • make a deposit, pay bills • check your balances • drive thru ATMs available at select locations | <p>All of this without charge at any ATM marked with ACCULINK® Network. Find ding-free ATMs here: https://ding-free.ca/</p> <p>You can also use our branch locator to find the VantageOne ATMs: https://www.vantageone.net/about/our-branches/</p> |
|  <p>Night Deposit</p> | <p>Our night deposit service is available to personal and business members and offers you a safe and convenient way to:</p> <ul style="list-style-type: none"> • pay bills, credit card slips • deposit cash or cheques any time of the day at any of our branches | <p>A secure one-way access deposit bin is located on the outer wall to drop off deposits for processing without having to enter the branch, 24 hours a day.</p> <p>Call us to learn more: 1.250.545.9251</p> |
|  <p>Solutions Centre</p> | <ul style="list-style-type: none"> • general account inquiries and everyday banking assistance • coordinating account applications or in-branch appointments • transferring funds • opening and managing term deposits • credit card applications or questions • assist with debit card issues • resolve Online Banking or Mobile app issues • RRSP, TFSA or RESP contributions • bill payments • e-Transfer assistance • & more! | <p>Talk to a real person, in the same time zone as you... Call our Solutions Centre!</p> <div>   </div> <div>    </div> <div> <p>Telephone</p> <p>Online Chat</p> <p>Email</p> </div> |
| <p>Our Solutions Centre is staffed by a group of knowledgeable and professional staff who can assist you with a variety of banking needs:</p> | | <p>Available: 8:00 am – 5:00 pm Monday – Friday 9:00 am – 3:00 pm Saturday</p> <p>Local 1.250.545.9251 or Toll-free 1.888.339.8328 info@vantageone.net</p> |