

Ways to Bank Remotely

VantageOne CREDIT UNION
Your Financial Neighbour



Solution	With this solution you can:	How to get it:
Online Banking	• *transfer funds, pay bills* • *access account balances* • *check transaction history* • *view/print statements* • *view images of cleared cheques* • *access loan information*	Manage accounts from anywhere at any time with online banking. Sign up in branch for online banking and set up your personal access code. Once you've set this up, members can also bank online using our mobile app. Learn more here: **https://vant1.ca/onlinebanking**
Mobile App	• *check account balances and activity* • *pay bills* • *transfer funds between accounts* • *manage scheduled payments and transfers* • *send or receive Interac e-Transfers* • *& deposit cheques using the app*	It's a fast, safe and convenient way to do your online banking from your mobile device. Your log-in info corresponds to your secure online banking profile. The VantageOne Mobile App is available on iPhone® and Android™ devices through the app store. Learn more here: **https://vant1.ca/mobileapp**
Automated Teller Machine (ATM)	With your VantageOne MEMBER CARD® Debit Card, members can access a network of more than 1,800 ATMs across Canada to: • *withdraw cash* • *make a deposit, pay bills* • *check balances* • *drive thru ATMs in Peachland & North Vernon*	All of this without charge at any ATM marked with ACCULINK® Network. Find ding-free ATMs here: **https://ding-free.ca/** Use our branch locator to find the VantageOne ATMs: **https://www.vantageone.net/about/our-branches/**
Night Deposit	Our night deposit service is available to personal and business members and offers you a safe and convenient way to: • *pay bills, credit card slips* • *deposit cash or cheques any time of the day at any of our branches*	A secure one-way access deposit bin is located on the outer wall to drop off deposits for processing without having to enter the branch, 24 hours a day. Call us to learn more: **1.250.545.9251**
Solutions Centre Our Solutions Centre is staffed by a group of knowledgeable and professional staff who can assist members with a variety of banking needs:	• *general account inquiries and everyday banking assistance* • *coordinating account applications or in-branch appointments* • *transferring funds* • *opening and managing term deposits* • *credit card applications or questions* • *assist with debit card issues* • *resolve Online Banking or Mobile app issues* • *RRSP, TFSA or RESP contributions* • *bill payments* • *e-Transfer assistance* • *& more!*	***Tip: Let members know that our Solutions Centre is filled with local staff, in the same time zone as them!*** ***Local 1.250.545.9251 or Toll-free 1.888.339.8328*** ***Email: info@vantageone.net*** ***Live Chat: www.vantageone.net***

Available: 8:00 am – 5:00 pm Monday – Friday
9:00 am – 3:00 pm Saturday

